



WHEN YOU KNOW THE DIFFERENCE

NEWMAR CORPORATION

NEWMARCORP.COM

IMPORTANT SAFETY RECALL

This notice applies to your vehicle VIN. # _____

Name

Address

City, State Zip code

Date: 05/11/2022

Motor Vehicle Recall Notification - Recall Campaign No. 22V-166

Dear Valued Customer:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

REASON FOR THIS RECALL

Newmar Corporation has decided that a defect, which relates to motor vehicle safety, exists in specific motorhomes built on Freightliner and Spartan Chassis.

On certain Newmar Class A motorhomes built on Freightliner and Spartan chassis, a problem with the upper nut/bolt connecting the steering column not being torqued down correctly which could result in the nut coming loose and falling off the bolt. This could result in the loss of steering control and increase the risk of a crash.

These motorhomes require immediate service. Continued use poses a potential safety hazard.

The Safety Risk

The upper nut/bolt connecting the steering column not being torqued down correctly could result in the nut coming loose and falling off the bolt. This could result in the loss of steering control and increase the risk of a crash.

WHAT WE WILL DO

Newmar Corp. will provide owners of all affected motorhomes a remedy for the potential defect at no charge for parts or labor. Units identified, as having a possible steering column issue will have the upper and lower nut/bolt checked for the correct torque as specified by the chassis manufacture installation instructions and if needed tightened to the correct torque. The total expected time for repair is .8 hrs. However, due to scheduling times the service provider may need the vehicle longer.

WHAT YOU NEED TO DO

As this defect does affect motor vehicle safety, it is recommended that you call Newmar service department immediately at **1-800-731-8300**. An associate will assist you in making an appointment to have this repair completed.

Federal regulations require that any vehicle lessor receiving this recall notification must forward a copy of this notice to the lessee within ten days.

If you have had the repair performed before receiving this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy. For additional information, contact Newmar Corporation at:

Service Department
Newmar Corporation
355 N Delaware St
Nappanee, IN 46550-0030

Newmar dealers are best equipped to obtain parts and provide service to ensure your vehicle is corrected as promptly as possible. HOWEVER, if you take your vehicle to your dealer on the scheduled date and this condition is not remedied on that date or within five days; please contact the Newmar Corporation Customer Service Department at 1-800-731-8300. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE., Washington DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

If you no longer own this vehicle, please furnish us the complete name and address of the person or dealership you sold or traded your vehicle to. Thank you for your cooperation.

Your safety and satisfaction with your Newmar product is important to us and we regret any inconvenience to you.

Sincerely,

Newmar Corporation