

Part 573 Safety Recall Report

22V-166

Manufacturer Name : Newmar Corporation**Submission Date :** MAY 17, 2022**NHTSA Recall No. :** 22V-166**Manufacturer Recall No. :** NR**Manufacturer Information :**

Manufacturer Name : Newmar Corporation

Address : 355 North Delaware Street

PO Box 30 Nappanee IN 46550

Company phone : 574-773-7791

Population :

Number of potentially involved : 1,277

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2021-2022 Newmar New Aire

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : On certain Newmar Class A motorhomes built on Freightliner chassis, a problem with the upper nut/bolt connecting the steering column not being torqued down correctly which could result in the nut coming loose and falling off the bolt. This could result in the loss of steering control and increase the risk of a crash.

New Aire = 152

Production Dates : JAN 15, 2021 - FEB 28, 2022

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 2 : 2021-2022 Newmar Dutch Star

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : On certain Newmar Class A motorhomes built on Freightliner chassis, a problem with the upper nut/bolt connecting the steering column not being torqued down correctly which could result in the nut coming loose and falling off the bolt. This could result in the loss of steering control and increase the risk of a crash.

Dutch Star = 493

Production Dates : JAN 15, 2021 - FEB 28, 2022

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 3 : 2021-2022 Newmar Ventana

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : On certain Newmar Class A motorhomes built on Freightliner chassis, a problem with the upper nut/bolt connecting the steering column not being torqued down correctly which could result in the nut coming loose and falling off the bolt. This could result in the loss of steering control and increase the risk of a crash.
Ventana=300

Production Dates : JAN 15, 2021 - FEB 28, 2022

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Vehicle 4 : 2021-2022 Newmar London Aire

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : On certain Newmar Class A motorhomes built on Freightliner chassis, a problem with the upper nut/bolt connecting the steering column not being torqued down correctly which could result in the nut coming loose and falling off the bolt. This could result in the loss of steering control and increase the risk of a crash.
London Aire=75

Production Dates : JAN 15, 2021 - FEB 28, 2022

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Vehicle 5 : 2021-2022 Newmar King Aire

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : On certain Newmar Class A motorhomes built on Freightliner chassis, a problem with the upper nut/bolt connecting the steering column not being torqued down correctly which could result in the nut coming loose and falling off the bolt. This could result in the loss of steering control and increase the risk of a crash.
King Aire=29

Production Dates : JAN 15, 2021 - FEB 28, 2022

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Vehicle 6 : 2021-2022 Newmar Kountry Star

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : On certain Newmar Class A motorhomes built on Freightliner chassis, a problem with the upper nut/bolt connecting the steering column not being torqued down correctly which could result in the nut coming loose and falling off the bolt. This could result in the loss of steering control and increase the risk of a crash.
Kountry Star=142

Production Dates : JAN 15, 2021 - FEB 28, 2022

VIN Range 1 : Begin : NR End : NR

Not sequential

Vehicle 7 : 2021-2022 Newmar Essex

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : On certain Newmar Class A motorhomes built on Freightliner chassis, a problem with the upper nut/bolt connecting the steering column not being torqued down correctly which could result in the nut coming loose and falling off the bolt. This could result in the loss of steering control and increase the risk of a crash.
Exxex=33

Production Dates : JAN 15, 2021 - FEB 28, 2022

VIN Range 1 : Begin : NR End : NR

Not sequential

Vehicle 8 : 2021-2022 Newmar Mountain Aire

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : On certain Newmar Class A motorhomes built on Freightliner chassis, a problem with the upper nut/bolt connecting the steering column not being torqued down correctly which could result in the nut coming loose and falling off the bolt. This could result in the loss of steering control and increase the risk of a crash.
Mountain Aire=53

Production Dates : JAN 15, 2021 - FEB 28, 2022

VIN Range 1 : Begin : NR End : NR

Not sequential

Description of Defect :

Description of the Defect : On certain Newmar Class A motorhomes built on Freightliner chassis, a problem with the upper nut/bolt connecting the steering column not being torqued down correctly which could result in the nut coming loose and falling off the bolt. This could result in the loss of steering control and increase the risk of a crash.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : On certain Newmar Class A motorhomes built on Freightliner chassis, a problem with the upper nut/bolt connecting the steering column not being torqued down correctly which could result in the nut coming loose and falling off the bolt. This could result in the loss of steering control and increase the risk of a crash.

Description of the Cause : NR

Identification of Any Warning that can Occur : NR

Involved Components :

Component Name 1 : Steering Column Upper Bolt/Nut

Component Description : Bolt/Nut

Component Part Number : NR

Supplier Identification :**Component Manufacturer**

Name : Freightliner

Address : NR

NR

Country : United States

Chronology :

Newmar Corporation is reporting this recall following an initial warranty claim on 03/09/22 that initiated a safety review meeting of the issue. It was determined at the safety review meeting on 3/10/22 a recall should be issued with the initial 58 units noted in this recall. After initial filing Newmar's manufacturing team did an

additional review of the plant process of the steering column bolt installation and out of an abundance of caution the population list was updated to include additional vehicles as shown above in the vehicle information. The population list includes units built on Freightliner and Spartan Chassis.

Description of Remedy :

Description of Remedy Program : Newmar Corporation will be conducting this recall in its entirety. Units identified as having a possible steering column issue will have the upper and lower nut/bolt checked for the correct torque and if needed tightened to the correct torque. All repairs will be at no cost to customer. If the customer has had the repair performed before receiving this letter, they may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy. For additional information contact Newmar Service Department, 355 N. Delaware St, Nappanee, IN 46550

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : On or before 05/16/2022, customer/dealer letters will be sent out.

Planned Dealer Notification Date : MAY 16, 2022 - MAY 16, 2022

Planned Owner Notification Date : MAY 16, 2022 - MAY 16, 2022

* NR - Not Reported