

VOLKSWAGEN

GROUP OF AMERICA

Ann Carlson, Acting Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue, S.E.
Washington, DC 20590

Christopher T. Sandvig NAME
Director Title
Group Customer Protection Department
248-754-5000 Phone
248-754-5093 Fax
September 14, 2022 Date

Subject: Amended Chronology for Volkswagen Recall 93O2/NHTSA 22V-162

VOLKSWAGEN GROUP OF AMERICA, INC.
3800 HAMLIN ROAD
AUBURN HILLS, MI 48326
PHONE +1 248 754 5000

Dear Ms. Carlson:

Volkswagen hereby submits the following amended chronology associated with the subject recall. Information added to the chronology accounts for the timeframe of May-August 2022 and September 07, 2022.

Chronology of Defect

January 16, 2021: The first known field case occurred outside of the U.S. The claim was related to the vehicle not starting at the beginning of a trip. Analysis into the non-starting condition began.

May 12, 2021: Supplier identified the root cause of the non-starting condition. Given that the claims did not relate to vehicles while driving, the topic was addressed as a quality topic.

May 2021 – December 2021: Quality and safety departments monitored the field and continued analyzing the nature and frequency of the non-starting condition.

December 16, 2021: The topic was presented to the Volkswagen pre-Product Safety Committee panel, which requested additional details on affected population.

January 13, 2022: A field claim alleging a stall while driving condition was reported in a non-Volkswagen vehicle outside of the U.S. Analysis into the stall while driving condition began.

January 14, 2022: The Volkswagen Product Safety Committee recommended continued field monitoring and requested a follow-up presentation. At this time, the analysis had just begun following the first stall while driving field complaint.

January 14, 2022 – March 1, 2022: Further analysis of field claims and related diagnosis protocols to identify whether stall while driving issue might also affect Volkswagen vehicles.

March 02, 2022: During a Multi-Brand Clearing committee meeting, impacted brands shared information on analysis of the potential stall while driving cases. Further update to differentiate between vehicles affected by the non-starting condition vs. the stall while driving condition was requested.

March 09, 2022: The Multi-Brand Clearing committee decided to conduct a recall of Volkswagen vehicles in the U.S. that contain the affected parts.

May - August 2022: The battery supplier's sub-supplier conducted further analysis, and informed Volkswagen about additional potentially affected vehicles. The sub-supplier who had analyzed the solder joints further optimized their detection algorithm and applied this again to all previously taken pictures. During this second review, additional potentially affected parts were finally identified. This included five (5) additional vehicles identified in the U.S. market. Neither Volkswagen nor the battery supplier were aware of this second review until it had been completed.

September 07, 2022: The information was presented to the Volkswagen Product Safety Committee, who then made the decision to recall the additional five (5) vehicles in the U.S. market.

Please contact me if you require any additional information or have any questions related to this information.

Sincerely,



Christopher T. Sandvig
Director, Group Customer Protection
Group Quality