

Part 573 Safety Recall Report

22V-156

Manufacturer Name : Roadtrek Inc.

Submission Date : MAR 15, 2022

NHTSA Recall No. : 22V-156

Manufacturer Recall No. : 2022-02



Manufacturer Information :

Manufacturer Name : Roadtrek Inc.

Address : 20 Tyler Street

Cambridge 00 N1T0E4

Company phone : 519-745-1160

Population :

Number of potentially involved : 62

Estimated percentage with defect : 100 %

Vehicle Alterer Information :

Vehicle 1 : 2020-2021 Roadtrek Inc SS Agile

Descriptive Information : On Mar 2, 2022 A customer contacted us concerned about tire wear on the front tires of his vehicle. The pursuant investigation discovered that the tire pressure label on the vehicle was incorrect. Tire pressure on the front was stated at 47 psi rather than 52 psi. This issue is specifically on the SS Agile model from Dec 2020 to Nov 2021.

Production Dates : JUL 27, 2020 - NOV 03, 2021

Description of Defect :

Description of the Defect : Tire pressure label states incorrect front tire pressure of 47 psi rather than the correct 52 psi.

FMVSS 1 : 138 - Tire pressure monitoring systems

FMVSS 2 : NR

Description of the Safety Risk : The incorrect front tire pressure could cause the vehicle control systems to malfunction increasing the risk of loss of control and possible injury.

Description of the Cause : tire pressure label incorrectly states the front tire pressure to 47 psi rather than the correct pressure of 52 psi

Identification of Any Warning that can Occur : uneven tire wear on the outside edge of the front tire tread

Involved Components :

Component Name : tire pressure label

Component Description : label

Component Part Number : NR

Supplier Identification :

Component Manufacturer

Name : Roadtrek Inc

Address : 20 Tyler St.

Cambridge, Ontario Canada Foreign States N1T 0E4

Country : Canada

Chronology :

On Mar 2, 2022 a customer contacted Roadtrek Customer Support asking about uneven tire wear on his front tires. The pursuant investigation lead to the realization that the front tire pressure stated on the tire pressure label was incorrect. The label specified the front tire pressure should be at 47 psi while the MB OEM label specified 52 psi. Internal documents were reviewed to identify what tire pressure labels were printed incorrectly and a date range of effected vehicles was established to identify the effected vehicles.

Description of Remedy :

Description of Remedy Program : a new tire pressure label will be sent out to the owners of all of the effected vehicles for them to install on their vehicle.

How Remedy Component Differs from Recalled Component : The front tire pressure should be 52 psi not 47 psi

Identify How/When Recall Condition was Corrected in Production : The front tire pressure stated on the label was changed on Nov 18, 2021 during the label change for NHTSA Recall 21V928.

Recall Schedule :

Description of Recall Schedule : Dealer notification Mar 28 to Apr 1

Owner notification Apr 4 to 8

Planned Dealer Notification Date : MAR 28, 2022 - APR 01, 2022

Planned Owner Notification Date : APR 04, 2022 - APR 08, 2022

Purchaser Information :

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

Name :

Address :

Country :

Company Phone :

* NR - Not Reported