

U.S. Department of Transportation

# National Highway Traffic Safety Administration

March 18, 2022

Mr. Paul Roberts Roadtrek Inc. 20 Tyler St., Cambridge 11763 1200 New Jersey Avenue SE Washington, DC 20590

> NEF-107KL 22V-156

Subject: Incorrect Tire Pressure on Label/FMVSS 138

Dear Mr. Roberts:

This letter serves to acknowledge Roadtrek Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

#### Makes/Models/Model Years:

ROADTREK/SS AGILE/2020-2021

Mfr's Report Date: March 15, 2022

NHTSA Campaign Number: 22V-156

#### **Components:**

**EQUIPMENT:OTHER:LABELS** 

Potential Number of Units Affected: 62

### **Problem Description:**

Roadtrek Inc. (Roadtrek) is recalling certain 2020-2021 SS Agile motorhomes. The tire pressure label states an incorrect front tire pressure of 47 psi, rather than the correct 52 psi. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard, number 138, "Tire Pressure Monitoring Systems."

#### **Consequence:**

Incorrect tire pressure information may result in under-inflated tires, causing a loss of vehicle control and increasing the risk of a crash.

## Remedy:

Roadtrek will mail new tire pressure labels, free of charge. Owner notification letters are expected to be mailed April 4, 2022. Owners may contact Roadtrek customer service at 1-888-762-3873. Roadtrek's number for this recall is 2022-02.

#### **Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.



### Please ensure the following requirements are met:

Your company's program shall include a plan for reimbursing an owner or purchaser who incurred costs to obtain a remedy for the problem addressed by the recall within a reasonable time in advance of your company's notification of owners, purchasers and dealers, in accordance with § 573.13. Your company's plan may incorporate by reference a general reimbursement plan it previously submitted to NHTSA, together with information specific to the individual recall. Information required by § 573.13 that is not in a general reimbursement plan shall be submitted in your company's report to NHTSA. If your company submits one or more general reimbursement plans, your company shall update each plan every two years (§ 573.13). If the vehicles are new and would be covered under the manufacturer's warranty program, please state that in the remedy section of your filing.

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Roadtrek Inc.'s contact for this recall will be Kristin Lepper who may be reached by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Chief, Recall Management Division Office of Defects Investigation

Enforcement

