97GF Claim Entry Instructions ONLY for Repairs Performed Prior to July 22, 2022

(see current 97GF Circular for repairs on or after July 22, 2022)

The labor times listed here may differ from the labor operations and labor times listed in ELSA.

After campaign has been completed, enter claim as soon as possible to help prevent work from being duplicated elsewhere. Attach the ELSA screen print showing action *open on the day of repair* to the repair order.

If customer refused campaign work:

- ✓ U.S. dealers: Submit request via WISE under the *Campaigns/Update/Recall Closure* option.
- ✓ Canada dealers: Upload the repair order [signed by customer] to Volkswagen WIN/Operations/Campaign Closure.

Service Number	97GF
Damage Code	0099
Parts Vendor Code	WWO
Claim Type	Sold vehicle: 7 10 Unsold vehicle: 7 90
Causal Indicator	Mark labor as causal if door harness is NOT replaced Mark DOOR HARNESS* as causal part if harness IS replaced
Vehicle Wash/Loaner	Do not claim wash/loaner under this action **U.S.A.:** Loaner/rental coverage cannot be claimed under this action. However, loaner/rental may be covered under the Alternate Transportation Program. Please refer to the Volkswagen Warranty Policy and Procedures Manual for loaner claims information and reimbursement details. **Canada:** Loaner/rental coverage cannot be claimed under this action. Please refer to Volkswagen Service Loaner Program to determine loaner eligibility.
Criteria I.D.	01
	Check DTC memory for front door harness related faults. No related faults are stored. Install tie wrap and apply grease to driver front and passenger front door harnesses.

LABOR

Labor Op	Time Units	Description
9732 49 99	70	Modify driver front and passenger front door harnesses
2706 89 50	10	Connect battery charger
0150 00 00	Time stated on diagnostic protocol (up to 40 TU)	Checking and clearing faults via GFF

PARTS

Quantity	Part Number	Description
2.00	N 10662201	TIE WRAP

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-OR-	Check DTC memory for front door harness related faults. Fault(s) stored for DRIVER door harness. Replace driver front door harness. Install tie wrap to passenger front door harness. Apply grease (shop supply) to driver front and passenger front door harnesses.

LABOR		
Labor Op	**Time Units**	**Description**
9732 19 99	90	Replace driver front door harness
9732 50 99	60	Modify front door harnesses
2706 89 50	10	Connect battery charger
0150 00 00	Time stated on diagnostic protocol (up to 40 TU)	Checking and clearing faults via GFF

PARTS		
Quantity	**Part Number**	**Description**
1.00	SEE ETKA	DOOR HARNESS (driver front)*
1.00	N 10662201	TIE WRAP
6.00	WHT005353	RIVET

-OR-	Check DTC memory for front door harness related faults. Fault(s) stored for PASSENGER door harness. Replace passenger front door harness. Install tie wrap to driver front door harness. Apply grease (shop supply) to driver front and passenger front door harnesses.

LABOR		
Labor Op	**Time Units**	**Description**
9732 19 99	90	Replace passenger front door harness
9732 50 99	60	Modify front door harnesses
2706 89 50	10	Connect battery charger
0150 00 00	Time stated on diagnostic protocol (up to 40 TU)	Checking and clearing faults via GFF

PARTS		
Quantity	**Part Number**	**Description**
1.00	SEE ETKA	DOOR HARNESS (passenger front)*
1.00	N 10662201	TIE WRAP
6.00	WHT005353	RIVET

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-OR-	Check DTC memory for front door harness related faults. Fault(s) stored for BOTH door harnesses. Replace both front door harnesses. Apply grease (shop supply) to both front door harnesses.

LABOR		
Labor Op	**Time Units**	**Description**
9732 20 99	160	Replace both front door harnesses
9732 50 99	60	Modify front door harnesses
2706 89 50	10	Connect battery charger
0150 00 00	Time stated on diagnostic protocol (up to 40 TU)	Checking and clearing faults via GFF

PARTS		
Quantity	**Part Number**	**Description**
1.00	SEE ETKA	DOOR HARNESS (driver front)*
1.00	SEE ETKA	DOOR HARNESS (passenger front)
12.00	WHT005353	RIVET