



Customer Outreach  
PO Box 8338  
Saint Joseph, MO 64508

product.safety@altec.com  
connect.altec.com/login

Phone 1-877-GO ALTEC  
Facsimile 1-877-659-9929

## IMPORTANT SAFETY RECALL

**This notice applies to your vehicle. Refer to the provided list.**

**NHTSA Recall Number:** 22V-146

May 6, 2022

Dear Altec Owner,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act and Canada Motor Vehicle Safety Act.

Altec Industries, Inc. has decided that a defect which relates to motor vehicle safety exists in certain SK series sprayer vans built from 2017 to 2021. This is to inform you that your vehicle may contain a defect that could affect the safety of a person. The affected units were produced without a carbon monoxide (CO) detector in the work compartment which contains the sprayer pump engine. While there have been no reports of CO exposure issues to date, the CO levels could exceed the time-weighted Permissible Exposure Limits set by OSHA if ventilation procedures of keeping all van doors open during pump engine use are not followed. Exposure to elevated levels of CO for extended periods could cause the driver and passengers to experience dizziness, nausea, and/or loss of consciousness. **Death or serious injury could result from a vehicle accident if the driver experiences dizziness, nausea, and/or loss of consciousness.**

Refer to the included notice for the items covered under the Altec Warranty Policy. If you had this repair performed before you received this notice, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. All work will be performed at no charge to the customer when presented for repair.

Compare your unit's identifying information with the provided list to verify your unit is affected. You may also contact Altec or view your fleet through Altec Connect to determine if there are any other outstanding notices.

The repair can be performed by the customer, or you may contact Altec for further assistance. The repair is expected to take 30 minutes to complete. Parts may not be immediately available due to supplier backorder.

If you have sold or retired the unit, update the records through Altec Connect. If you have leased this equipment to another person or company, you are required by Federal Law to forward a copy of this notice to the lessee by first class mail within ten (10) days of the receipt of this notice.

For US owners: after contacting Altec, if you are still not able to have the safety condition remedied without charge and within a reasonable time, you may submit a complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, DC 20590 or call toll-free 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>.

For Canadian Owners: if you are still not able to have the safety condition remedied by your dealer within a reasonable time, please contact Altec.

We regret this inconvenience; however, we are taking this action in the interest of your safety and continued satisfaction with Altec products.

Thank you for your immediate attention on this important matter.

## Carbon Monoxide Detector Installation

**Units Affected:** SK series sprayer vans built from 2017 to 2021. Verify your unit is affected by reviewing the attached list or accessing Altec Connect.

**Background:** Altec has learned that the affected units were produced without a carbon monoxide (CO) detector in the work compartment which contains the sprayer pump engine. While there have been no reports of CO exposure issues to date, the CO levels could exceed the time-weighted Permissible Exposure Limits set by OSHA if ventilation procedures of keeping all van doors open during pump engine use are not followed.



### WARNING

**Death or serious injury could result from a vehicle accident if the driver experiences dizziness, nausea, and/or loss of consciousness. Exposure to elevated levels of CO for extended periods could cause the driver and passengers to experience dizziness, nausea, and/or loss of consciousness.**

**Customer Action:** Order and install the CO Detector Kit, part number 991467624, or contact Altec to perform this installation. The kit must be installed no later than the next preventive maintenance interval or 90 days from the receipt of this CSN, whichever comes first.

**Requirements:** The kit installation is estimated to take up to 30 minutes for one person to complete. This includes a quick visual inspection of the reel rack and tank skid mounting fasteners, as described in the CO detector kit instructions.

**Completion and Warranty:** The repair is covered under the Altec Warranty Policy and can be performed by Altec, the customer, or the customer’s warranty provider. Altec will perform the work for free at an Altec facility. If the customer or the customer’s warranty provider performs the work, a warranty claim must be submitted to be reimbursed for the cost of the parts and/or labor. Altec will allow up to \$45 for the labor to perform the repair. Customers are responsible for the travel costs of an Altec Mobile Service technician if the technician performs the work at the owner’s location.

### Altec Contact Info:

Altec Connect: [connect.altec.com/login](https://connect.altec.com/login)



Phone: 1-877-GO ALTEC (1-877-462-5832) | Options: 1 - Parts; 2 - Shop Service; 3 - Mobile Service; 4 - Technical Support; 5 - Global Rental Service Request; 6 - Chassis Repair

Altec Use Only	
Inspection labor	0.0 hr
Repair labor	0.5 hr
Account #	010.0690.43151.000.9114.000
Travel	Not included
NHTSA code	98
Prime fail P/N	N/A
Doc ref	074900823

Altec Use Only			
Description	Part No.	Qty	Warranty
CO detector kit	991467624	1	Yes