



**RECREATIONAL VEHICLE
SAFETY RECALL NOTICE**

Safety Recall: US: 22V-144
CAN: 2022-131
Safety Advisory: 22-423
April 22, 2022

SAFETY ADVISORY 22-423

«Dealer_name»
ATTN: Service Manager
«Street»
«Street_2»
«City», «State» «Zip»
«Country»

Dear «Dealer_name»,

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in certain model 2022 Alpine, Arcadia, Avalanche, Carbon, Cougar, Fuzion, HC Montana, Hideout, Impact, Montana, Outback, Passport, Raptor, Springdale, 2021-2022 Bullet, Sprinter Fifth Wheels and Travel Trailers. As a result, Keystone RV is conducting a safety recall.

***Reason for
this recall***

It has been decided that vehicles in the recall population have a solar charge controller that may have been wired incorrectly. Under certain conditions improper voltage can render 12VDC components and 12VDC safety alarms (i.e. carbon monoxide, propane gas detector) inside the vehicle inoperable leading to an increased risk of personal injury or property damage. The vehicles included in the recall are:

Year	Model	Serial Number Range
2022	Alpine – All Models	NE780000 - NE780938
2022	Arcadia – All Models	NL550001 - NL550807
2022	Avalanche – All Models	NE760000 - NE760983
2021 2022	Bullet – All Models	MD439000 - MD439004 MT438560 - MT438637 ND430001 - ND432670 NT430000 - NT433187 NX431336 - NX433206
2022	Carbon – All Models	NR805000 - NR805505
2022	Cougar – All Models	N2500002 - N2505632 NC500004 - NC505099 NL501834 - NL505797 NV500000 - NV505373
2022	Fuzion – All Models	NF810000 - NF810680
2022	HC Montana – All Models	NA740000 - NA741905
2022	Hideout – All Models	N7240935 - N7247387 NN240000 - NN247734 NW240001 - NW247023
2022	Impact – All Models	NF815000 - NF815388
2022	Montana – All Models	N4700000 - N4702290
2022	Outback – All Models	NB450000 - NB451379
2022	Passport – All Models	ND410520 - ND413598 NK410100 - NK413518 NX410000 - NX413531
2022	Raptor – All Models	NR800000 - NR800620

2022	Springdale – All Models	N3100000 - N3107067 NG101574 - NG108304 NW100550 - NW107717
2022	Sprinter – All Models	M1533667 - M1533694 N1530000 - N1531537

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require immediate preventative action. **Important:** If some of the units are still in your inventory, Federal Law requires you to complete the recall service on those units before retail delivery. Please log-in to Key Express for a list of your VINs.

Claims for the units which have been serviced must be submitted. Claims submitted will be used by Keystone to record recall service completions and provide dealer payments. Enclosed is a copy of the Safety Advisory #22-423, which details how to remedy the situation and the proper reimbursement procedures.

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the enclosed Safety Advisory, please feel free to contact us.

Sincerely,

KEYSTONE RV COMPANY

- cc. National Highway Traffic Safety Administration (NHTSA)
- cc. Transport Canada