RECALL 22V143 / 2022-109 REMEDY INSTRUCTIONS



Make(s): MANY, SEE BELOW Model(s): MANY, SEE BELOW Model Year(s): 2022

Concern: The 2 5/16" coupler may have components only spot-welded to it by the coupler manufacturer. This condition may lead to trailer separation from the tow vehicle. Repair Code: RC-004-01-00-004165 Allotted Time: 1.50 HRS. Inspection Code: RC-004-05-00-004164 <u>Allotted Time: .20 HRS.</u> Photo(s) Required: YES, BEFORE & AFTER Prior Authorization Required: NO Part(s) Kit Number: 21700033 Part(s) Return: NO

Disconnect the vehicles' battery Positive and Negative, disconnect any House battery(s) Positive and Negative, if equipped with a generator ensure it is off and lastly, ensure the vehicle is disconnected from shore power. Block any tires/wheels to prevent the vehicle from rolling. Failure to do so may result in electrocution, fire or other personal injury, property damage and/or death.

CERTAIN MODELS:

Della Terra - DET200RD & DET250BH

Silver Lake - SKT25KRB & SKT27KNS

VIBE - VBT25RK, VBT26BH, VBT26RK, VBT28BH, VBT28RB, VBT28RL, VBT31ML, VBT32BH & VBT34BH XLR Boost Toy Hauler - XLT21QBS-79B & XLT25LRLE-79

INSPECTION/REMEDY INSTRUCTIONS ARE LOCATED IN DEALER CONNECT!

STEP 1: PLEASE FOLLOW THE INSPECTION, AND, IF REQUIRED, THE REMEDY INSTRUCTIONS FROM NORCO INDUSTRIES.

NOTE: IF A REPLACEMENT COUPLER IS REQUIRED, TAKE PHOTOS OF THE COUPLER AND SUBMIT YOUR CLAIM ON DEALER CONNECT. PLACE THE PARTS ORDER VIA DEALER CONNECT AS WELL. FOREST RIVER/COACHMEN WILL FACILITATE THE ORDER THROUGH NORCO TO BE SHIPPED DIRECTLY TO YOUR DEALERSHIP/SERVICE CENTER.

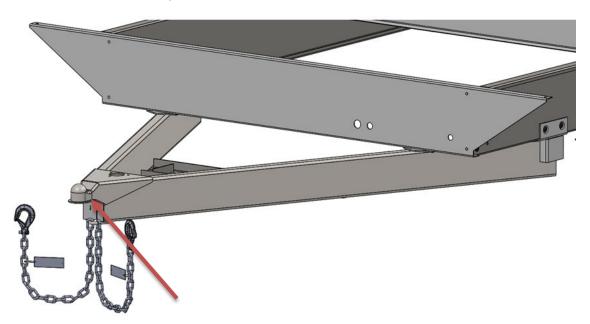
CLAIM THE INSPECTION OR REPAIR CODE THROUGH FOREST RIVERS' DEALERCONNECT.



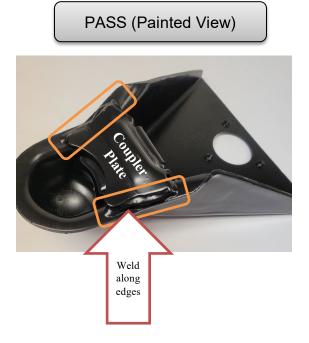
NORCO INDUSTRIES APPROVED INSPECTION PROCEDURE

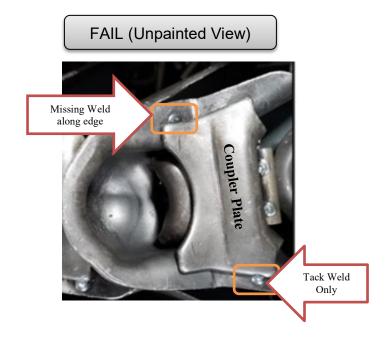
STEP 1: VISUAL INSPECTION

1) Inspection location: Bottom side of coupler located at the front end of the a-frame.



- 2) Underneath the coupler, use a flashlight to inspect the welds at each side of the bottom coupler plate.
 - a. To Pass Inspection: A weld bead should run along each side of the plate.
 - b. To Fail Inspection: A weld bead will not run along the side of the plate and there will only be tack welds





REV A

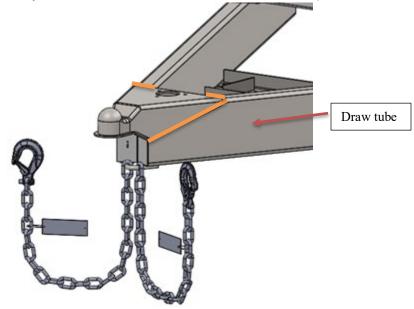
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NORCO INDUSTRIES APPROVED REPAIR PROCEDURE

STEP 2: REPAIR IF VISUAL INSPECTION FAILS

- 1) In a circumstance that the coupler is only tack welded on the underneath plate, the coupler will need to be replaced by a qualified welder.
- 2) Safely support the front of the RV with jack stands and remove the tongue jack.
- 3) Carefully cut through the perimeter welds of the coupler allowing the defective coupler to be removed. *Use caution not to damage the draw tubes when cutting through the welds.*
- 4) Using a grinder, remove any excess weld from the draw tubes once the coupler has been removed.



- 5) Prep the replacement coupler by removing the paint from the weld locations.
- 6) Weld the replacement coupler in place just as the original was welded.
- 7) Paint raw steel areas.