

# Part 573 Safety Recall Report

## 22V-143

**Manufacturer Name :** Forest River, Inc.**Submission Date :** MAR 11, 2022**NHTSA Recall No. :** 22V-143**Manufacturer Recall No. :** 51-1488**Manufacturer Information :****Population :**

Manufacturer Name : Forest River, Inc.

Number of potentially involved : 645

Address : 55470 CR 1

Estimated percentage with defect : 100 %

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

**Vehicle Information :**

Vehicle 1 : 2022-2022 Forest River Inc. East to West Della Terra Travel Trailer

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : NORCO provided shipping dates in which chassis were delivered to certain manufacturing plants. Using this data, Forest River was able to arrive at a scope.

2022 DELLA TERRA TRAILER DET200RD 67

2022 DELLA TERRA TRAILER DET250BH 28

Production Dates : NOV 03, 2021 - DEC 20, 2021

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 2 : 2022-2022 Forest River Inc. Forest River East to West Silver Lake Travel Trailer

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : NORCO provided shipping dates in which chassis were delivered to certain manufacturing plants. Using this data, Forest River was able to arrive at a scope.

2022 SILVER LAKE TOWABLE SKT25KRB 45

2022 SILVER LAKE TOWABLE SKT27KNS 60

Production Dates : NOV 11, 2021 - FEB 16, 2022

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 3 : 2022-2022 Forest River Inc. Vibe Travel Trailer

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : NORCO provided shipping dates in which chassis were delivered to certain manufacturing plants. Using this data, Forest River was able to arrive at a scope.

2022	VIBE TRAILER VBT25RK	30
2022	VIBE TRAILER VBT26BH	31
2022	VIBE TRAILER VBT26RK	39
2022	VIBE TRAILER VBT28BH	42
2022	VIBE TRAILER VBT28RB	17
2022	VIBE TRAILER VBT28RL	45
2022	VIBE TRAILER VBT31ML	8
2022	VIBE TRAILER VBT32BH	26
2022	VIBE TRAILER VBT34BH	28

Production Dates : SEP 16, 2021 - NOV 15, 2021

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 4 : 2022-2022 Forest River Inc. XLR Boost Toy Hauler Travel Trailer

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : NORCO provided shipping dates in which chassis were delivered to certain manufacturing plants. Using this data, Forest River was able to arrive at a scope.

2022	XLR BOOSTTOY HAULER	XLT21QBS-79B	36
2022	XLR BOOST TOY HAULER	XLT25LRLE-79143	

Production Dates : OCT 07, 2021 - NOV 29, 2021

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

### Description of Defect :

Description of the Defect : The coupler was not properly welded by the coupler vendor.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the coupler fails and the travel trailer separates from the tow vehicle, this could lead to a crash, injury and/or property damage.

Description of the Cause : The coupler assembly is only spot welded by the coupler manufacture. The welds were not completed in the manufacturing process.

Identification of Any Warning None  
that can Occur :

### Involved Components :

Component Name 1 : 14K Ram A-Frame Coupler

Component Description : 14K Ram A-Frame Coupler

Component Part Number : P/N CA-5400-B

### Supplier Identification :

#### Component Manufacturer

Name : Pacific Rim International LLC/Pacific Tr

Address : 19120 SE 34th St  
Vancouver Washington 98683

Country : United States

### Chronology :

On March 4, 2022, Forest River's Office of Corporate Compliance ("OCC") received a notice from NORCO Industries, a chassis supplier. NORCO provided dates in which chassis were delivered to certain manufacturing plants.

According to the notice received from NORCO: "Norco Industries contacted Pacific Trailer Product Inc. on October 13th of 2021 upon identifying couplers that did not pass inspection. We immediately organized a sorting and inspection process for raw material inventory, inventory in WIP and inventory in the yard for completed frames. Although defective couplers were found in raw material, zero defects were found in WIP or completed frames. Norco has continued to visually inspect coupler welds since the inception on October 13, 2021

On 02/10/2022, Norco Industries received notification that Pacific Trailer Product Inc. decided that a defect, which relates to vehicle safety, exists in certain batches of CA-5400-O and CA-5400-B couplers. Our supplier sent notice in accordance with the National Traffic and Motor Vehicle Safety Act and released a Safety Recall, 22E-003V.

As a result of Operations' immediate attention and action, the scope of the affected product for our customers was drastically reduced. Norco frames produced between 09/09/2021 and 10/13/2021, may have been assembled with couplers related to the suspect batches provided by Pacific Trailer Product Inc. This window starts the first day a suspect coupler could have been assembled into a frame and ends with the beginning of our 100% inspection."

On March 11, 2022, Forest Rivers Corporate Recall Committee voted to recall

## Description of Remedy :

**Description of Remedy Program :** Forest River will provide all parts and labor free of charge to Consumers and Dealers. An authorized Forest River dealer will need to perform the remedy. The coupler will be inspected and replaced if found to be incorrectly welded.

What is the Forest River Customer Service Phone Number?

East to West Della Terra & Silver Lake (574) 264-6664

Vibe Customer Service (574) 296-2084

XLR Customer Service (574) 642-0432

If you have already paid for a repair that is within the scope of this defect under recall, you still need to have this recall inspected and/or performed to ensure the correct parts and procedures were utilized. Additionally, you may be eligible for a refund of previously paid repairs. Refunds will only be provided for within the scope of this defect under recall.

Please send the service invoice to the following address:

East to West Della Terra & Silver Lake

Forest River, Inc.

Attn: WARRANTY MANAGER

3000 CR 6 West

Elkhart, IN 46514

Vibe

Forest River, Inc.

Attn: WARRANTY MANAGER

411 CR 15

Elkhart, IN 46516

XLR

Forest River, Inc.

Attn: WARRANTY MANAGER

2421 Century Dr

Goshen, IN 46528

**How Remedy Component Differs from Recalled Component :** Coupler Manufacture - Pacific Rim International LLC – 360-859-3828  
19120 SE 34th St Vancouver WA 98683  
Frame Supplier - NORCO Industries - 877-557-778 2600 Jeanwood Dr.  
Elkhart, Indiana 46514  
Involved Component - 14K Ram A-Frame Coupler P/N CA-5400-B

The coupler will now be welded properly – Replacement P/N 21700033 - 2-5/16" COUPLER

Identify How/When Recall Condition was Corrected in Production : The coupler concern was remedied in Forest River production the week of March 7, 2022.

### Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : APR 20, 2022 - APR 20, 2022

Planned Owner Notification Date : APR 20, 2022 - APR 20, 2022

\* NR - Not Reported