



New Safety Recall Advanced Communication – Z20

FCA US LLC (FCA US) has announced a safety recall on certain 2019 through 2022 Model Year (DJ) Ram 2500 Pickup, (D2) Ram 3500 Pickup, (DD) Ram 3500 CAB Chassis, (DF) Ram 3500 10K LB. CAB Chassis, (DP) Ram 4500/5500 CAB Chassis, 2021 and 2022 (WD) Dodge Durango vehicles.

REASON FOR THIS SAFETY RECALL

Some of the above vehicles may have been built with an Antilock Brake System (ABS) control module that may have software which prevents the Electronic Stability Control (ESC) telltale lamp from properly displaying under certain conditions. Unexpected performance of the ESC system with no warning to the driver can cause a vehicle crash without prior warning.

The condition described above does not comply with Federal Motor Vehicle Safety Standard (FMVSS) No. 571.126 S5.3 ESC Malfunction requires that "The vehicle must be equipped with a telltale that provides a warning to the driver of the occurrence of one or more malfunctions that affect the generation or transmission of control or response signals in the vehicle's electronic stability control system." Suspect vehicles may not display the ESC malfunction indicator lamp under certain conditions leaving the driver unaware of degraded ESC system that is not limiting engine torque during an ESC event.

SERVICE ACTION

FCA US will conduct a voluntary safety recall to update the ABS control module software. Dealers will be notified of the launch of this safety recall by way of established communication methods. This recall is estimated to launch in 1st Quarter of 2022.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.

Customer Services Field Operations
FCA US LLC