



# IMPORTANT SAFETY RECALL

April 2022

This notice applies to your vehicle, **VIN:** \_\_\_\_\_

Dear General Motors Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

General Motors has decided that certain 2010-2017 GMC Terrain vehicles fail to conform, in part, to S10.15.6 of Federal Motor Vehicle Safety Standard (FMVSS) No. 108, "Lamps, reflective devices, and associated equipment." As a result, GM is conducting a recall. We apologize for this inconvenience. However, we are concerned about your safety and continued satisfaction with our products.

## IMPORTANT

- Your vehicle is involved in GM noncompliance recall N222363740.

### Why is your vehicle being recalled?

A reflection caused by the headlamps' housing can project a narrow beam of light 80 degrees outboard and 45 degrees upward of each lamp's forward-center axis. When tested, the light emitted from this single point on each lamp may be brighter than the maximum designated in section S10.15.6 and Table XIX of FMVSS 108. The headlamp design allows a narrow beam of light from the lower beam lamp to reflect off of the inner surface of the high beam reflector. The lamps' high beams are not affected by this condition. These reflections may cause glare or be distracting to other drivers, increasing the risk of a crash.

### What will we do?

**Parts to repair your vehicle are not currently available**, but when parts are available, General Motors will send a follow up letter.

We are working as quickly as possible to correct this condition. When parts are available, we will send you another letter. You can also check the status of this recall at: <https://my.gm.com/recalls>. If you have already paid for repairs for this condition, you may submit those charges using the reimbursement request form that will be provided with the next letter.

**Do you have questions?**

If you have questions or concerns that your dealer is unable to resolve, please contact the appropriate Customer Assistance Center at the number listed below.

Division	Number	Text Telephones (TTY)
GMC	1-866-996-9463	1-800-462-8583
Puerto Rico – English	1-800-496-9992	
Puerto Rico – Español	1-800-496-9993	
Virgin Islands	1-800-496-9994	

For the hearing or speech impaired, please contact our Customer Assistance Center using the Telecommunication Relay Service by dialing 711 then providing the appropriate Customer Assistance Center number for your vehicle.

If after the Customer Assistance Center, you are still not satisfied we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1.888.327.4236 (TTY 1.800.424.9153) or go to <http://www.safercar.gov>. The National Highway Traffic Safety Administration Campaign ID Number for this recall is 22V137.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Regina Carto  
Vice President  
Global Vehicle Safety and Systems

GM Recall: N222363740