

# IMPORTANT SAFETY RECALL



DEPARTMENT OF COMPLIANCE  
VEHICLE SAFETY AND RECALL MANAGEMENT  
BUILDING 11  
423 N MAIN ST  
MIDDLEBURY, INDIANA 46540-9218

NHTSA RECALL: 22V135  
CANADA RECALL: 2022-106  
FR ID: 51-1485

- o Integrity
- o Safety
- o Quality
- o Customer Service

<<VIN>>  
<<OWNER NAME/DEALERNAME>>  
<<ADDRESS>>  
<<CITY>>, <<ST>> <<ZIP-XXX>>

April 2022

This Notice applies to your vehicle VIN listed above.

Dear Forest River Customer:

This notice is sent to you in accordance with the requirements of the *Motor Vehicle Safety Act*. This notice is also sent in accordance with the requirements of the United States' *National Traffic and Motor Vehicle Safety Act*. Forest River has decided that a defect, which relates to the motor vehicle safety, exists in certain 2022 Catalina, Aurora, Cherokee, APEX, Freedom Express, Work n' Play and XLR Travel Trailers, as well as certain 2022 Cardinal, Cherokee Toy Hauler, Sabre and Vengeance Fifth Wheel Recreational Vehicles. This is to inform you that your vehicle may contain a defect that could affect the safety of a person.

## **WHAT IS THE DEFECT/NONCOMPLIANCE?**

The lugs on the shore cord inlet may not be tightened properly.

## **EVALUATION OF THE RISK TO THE VEHICLE AND OPERATOR(S) RELATED TO THE RECALL.**

If the lugs on the shore cord inlet are loose and wire(s) dislodge, the wire(s) may contact/short/arc. This may lead to a fire and personal injury.

## **WHAT IS FOREST RIVER AND OUR DEALERSHIPS GOING TO DO?**

Forest River is notifying dealerships of the recall. You may have the recall corrected at any Forest River dealership, which will include inspection of the lugs torque and wiring at the shore cord inlet and replace if necessary. It is preferable if you have your selling dealership perform the remedy to tighten the lugs on the shore cord inlet's wiring. Forest River completely covers your cost for the remedy; you will not receive any bill of sale for anything covered under the above recall number.

## **WHAT SHOULD YOU DO?**

Please contact your dealer immediately and request a service appointment to schedule the free remedy. The vehicle Owner is responsible for arranging to have the work completed. Please state you have been notified by Forest River of having a recall in process for your vehicle and provide the recall number for the dealership. It is also helpful to the dealership to have a copy of this letter when you take your vehicle in for the recall remedy. You may also visit [coachmenrv.com/dealer-locator](http://coachmenrv.com/dealer-locator) for dealer locations.

## **HOW LONG WILL THE REMEDY PROCESS TAKE?**

The estimated time of repair is .5 hours. However, the dealership may need to keep your vehicle or schedule an appointment with you for a later date to fit into their regular service schedule.

## **WHAT IF YOU HAVE PREVIOUSLY PAID FOR REPAIRS TO YOUR VEHICLE FOR THIS PARTICULAR CONDITION?**

If you have already paid for a repair that is within the scope of this defect under recall, you still need to have this recall inspected and/or performed to ensure the correct parts and procedures were utilized. Additionally, you may be eligible for a refund of previously paid repairs. Refunds will only be provided for within the scope of this defect under recall. Please send the service invoice to the following address:

Sabre  
Forest River, Inc.  
Attn: Warranty Manager  
2577 E Kercher Rd  
Goshen, IN 46528

Cardinal  
Forest River, Inc.  
Attn: Warranty Manager  
3603 S. Nappanee St.  
Elkhart, IN 46517

Cherokee and Vengeance  
Forest River, Inc.  
Attn: Warranty Manager  
1500 N Detroit St.  
LaGrange, IN 46761

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Catalina, Aurora, APEX, Freedom Express and Work n Play  
Forest River, Inc.  
Attn: Warranty Manager  
423 N Main St.  
Middlebury, IN 46540

XLR  
Forest River, Inc.  
Attn: Warranty Manager  
2421 Century Dr.  
Goshen, IN 46528

## **What if you no longer own this vehicle?**

If you no longer own this vehicle and have the address for the current owner, please forward this letter to the new owner within 10 working days after the day in which the notice is received. You have received this letter because government regulations require that a notification is sent to the last known owner of record. Our records indicate that you are the current owner.

**PLEASE NOTE: FEDERAL LAW REQUIRES THAT ANY VEHICLE LESSOR RECEIVING THIS RECALL NOTICE MUST FORWARD A COPY OF THIS NOTICE TO THE LESSEE WITHIN TEN DAYS.**

## **MAY FOREST RIVER ASSIST YOU FURTHER?**

If you have difficulties getting your vehicle repaired, please contact your Forest River Representative listed below:

CONTACT	PHONE
CATALINA CUSTOMER SERVICE	(574) 825-6241
AURORA CUSTOMER SERVICE	(574) 825-6327
APEX CUSTOMER SERVICE	(574) 825-8205
FREEDOM EXPRESS & WORK N' PLAY CUSTOMER SERVICE	(574) 825-6302
CARDINAL CUSTOMER SERVICE	(574) 296-7700
CHEROKEE & SABRE CUSTOMER SERVICE	(260) 499-2100
XLR CUSTOMER SERVICE	(574) 642-0432

If you are still having difficulty getting your vehicle repaired in a reasonable amount of time or without charge, you may write to the following address:

### **For US Owners Please Contact:**

Administrator  
National Highway Traffic Safety Administration  
1200 New Jersey Ave, S.E.  
Washington, D.C. 20590

Or you may call the toll free Vehicle Safety Hotline at 1-888-327-4236 or (TTY: 1-800-424-9153).

Or visit [www.safercar.gov](http://www.safercar.gov) and search;  
Recall ID: 22V135

### **For Canadian Owners Please Contact:**

Head of Recalls  
Motor Vehicle Safety Investigations Laboratory  
Transport Canada  
80 Noël street, Gatineau, Quebec, J8Z 0A1

Telephone (800) 333-0510  
Facsimile (819) 420-4292

Recall ID: 2022-106

Sincerely,  
Forest River, Inc.  
Office of Corporate Compliance