

TO: Mercedes-Benz Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Anthony Washington, Department Manager, Regulations and Certifications
Re: Initial Recall Campaign Notification Model 447 (Metris) Model Years 2017-2022 Check and Replace Fuel Hose Clamps and Hose	DATE: March, 2022



Mercedes-Benz

IMPORTANT RECALL CAMPAIGN INFORMATION

Please see the attached documents related to the campaign listed above



Campaign No. :	Campaign Desc. :	Check and Replace Fuel Hose Clamps and Hose
2022030016p	PDGKRAUCH	
<p>This is to notify you of an initial Recall Campaign to check and replace fuel hose clamps and fuel hose on approximately 42,073 MY17-22 Mercedes-Benz Metris vans. The recall campaign will be visible on the www.safercar.gov website and may generate questions from customers. All affected VINs will be flagged as "PENDING" in VMI and cannot be sold.</p>		
Background		
Issue	<p>Mercedes-Benz AG ("MBAG"), the manufacturer of Mercedes-Benz vehicles, has determined that on certain Mercedes-Benz VS20 Metris vehicles (platform 447), the upper and lower fuel hose connections for the fuel lines on the M274 4-cylinder engines may not be securely attached, which in some instances could lead to minor fuel leakage at the upper connection that feeds the high-pressure fuel pump or lower connecting point of the transition hose, between the underbody fuel line and the Schrader valve. Fuel leakage in the presence of a potential ignition source within the engine compartment could create the risk of a fire.</p>	
What We're Doing	<p>MBUSA is conducting a voluntary recall. An authorized Mercedes-Benz Metris dealer will check the correct mounting of the upper and lower fuel hose connections and replace the clamps and the fuel hose if necessary.</p>	
Parts	Parts are not yet available	
Vehicles Affected		
Vehicle Model Year(s)	Model Year 2017-2022	
Vehicle Model	Metris VS20, Platform 447	
Vehicle Populations		
Total Recall	42,073	
Dealer Inventory	187	
<p>Given this notice, it is a violation of Federal Law for a dealer to sell or lease any new Metris vehicles in dealer inventory covered by this notification until the vehicle has been repaired.</p> <p>Loaner and demonstrator vehicles may continue to be driven, but must not be retailed until repaired.</p> <p>Additionally, given this notice, it is a violation of Federal Law for rental companies to rent new Metris vehicles covered by this notification until the vehicle has been repaired.</p>		
Next Steps/Notes		
Customer Notification Timeline	An owner notification letter to be mailed in April, 2022.	
AOMS/SOMS	AOMs – This recall may generate questions from your dealers. Please forward this notice to your dealers ASAP.	
Rental Fleet Partners	This recall may affect vehicles in your fleet. Please contact your respective MBUSA fleet representative for further information and next steps. For repairs, please contact your preferred MBUSA dealer.	
<p>While we regret any inconvenience this may cause, we are determined to maintain a high level of vehicle quality and customer satisfaction.</p>		

