



Hino Motors Sales, U.S.A., Inc.  
45501 W 12 Mile Road  
Novi, MI 48377

**URGENT SAFETY RECALL**

This is an important Safety Recall.  
The remedy will be performed at  
NO CHARGE to you

**SAFETY RECALL**

MY2022 NJ7A

(L6)

Conventional on-road Medium Duty Truck

**Charge Pipe Flare Nut torque NHTSA 22V128 Hino M0360**

This notice applies to your vehicle: VIN:

Dear Hino Truck Owner:

**This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Hino has determined that a defect, which relates to motor vehicle safety, exists in certain 2022 conventional trucks. You received this notice because our records, which are based primarily on state registration and title data, indicate that you are the current owner.**

**What is the Condition?**

The charge pipe flare nut attached to the air compressor may not have been tightened properly, resulting in low air pressure in the system. Low air pressure may cause the parking brake to apply automatically, increasing the risk of a crash.

**What will Hino do?**

For the subject vehicles, the dealer will confirm and apply the proper torque value to the charge pipe flare nut. Please make an appointment with your authorized Hino Dealer to have the remedial work performed. This repair will be performed at **NO COST** to you.

**What should you do?**

***This is an Important Safety Recall***

**Please contact any authorized Hino dealer to schedule an appointment to have the remedial work performed as soon as possible. This repair will take approximately 1 hour to complete.**

You do not need an owner letter to have this recall completed; however, to assist the dealer in confirming vehicle eligibility, we request that you present this notice at the time of your service appointment.

If you would like to update your vehicle ownership or contact information, you may do so by contacting Hino Warranty at [warranty@hino.com](mailto:warranty@hino.com) or by telephone 1-248-699-9390. You will need your full 17-digit Vehicle Identification Number (VIN) to update the new ownership or contact information.

**What if you have other questions?**

- Your local Hino dealer will be more than happy to answer any of your questions and set up an appointment to perform the repair.
- You can locate a Hino dealer in your area by going online and visiting [www.hino.com](http://www.hino.com)
- If you require further assistance, you may contact Hino Warranty at 1-248-699-9390, Monday through Friday, 9:00 a.m. to 5:00 p.m. Eastern Time.

If you believe that the dealer or Hino has failed or is unable to remedy the defect within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, D.C. 20590, or call the toll free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We have sent this notice in the interest of your continued satisfaction with our products, and we sincerely regret any inconvenience this issue may have caused you.

Thank you for being a valued Hino customer.

Sincerely,

HINO MOTORS SALES, U.S.A., INC.