

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Gregory Gunther, Department Manager, Vehicle Compliance and Analysis, Engineering Services
RE: Recall Campaign Launch Notification Check Rear Brake Caliper Housing Bolts MY20-21 CLA-Class and GLA-Class (118 and 247 platform)	DATE: March 11, 2022

IMPORTANT RECALL CAMPAIGN UPDATE

Please see the attached documents related to the campaign listed above.

Please note that all customer inquiries should be directed to the Customer Assistance Center at 1-800-FOR-MERCEDES.

Sincerely,

Gregory Gunther

Department Manager, Vehicle Compliance & Analysis



Recall Campaign Launch Notification			March 11, 2022
Campaign No. :	NHTSA ID	Campaign Desc. :	Check Rear Brake Caliper Housing Bolts
2022030006	22V125	22P4290003	
<p>This is to notify you of the Recall Campaign Launch to check the rear brake caliper housing bolts on 4 Model Year (“MY”) 2020-2021 CLA-Class and GLA-Class (118 and 247 platform) vehicles. The recall campaign will be visible on the www.safercar.gov website and may generate questions from customers. Affected VINs will be flagged in VMI as “OPEN” on March 11, 2022.</p>			
Background			
Issue	<p>Mercedes-Benz AG (“MBAG”), the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year (“MY”) 2020-2021 CLA-Class (118 platform) and GLA-Class (247 platform) vehicles, the rear brake caliper housing fasteners might not meet current production torque specifications. This might affect only one rear brake caliper housing per vehicle. Should this occur, affected fasteners might loosen. In this case, an incorrectly torqued fastener might reduce the braking performance of the affected rear brake, which could increase the risk of a crash. In addition, certain rear brake components may separate from the rear brake assembly and result in a road hazard, which could increase the risk of a crash for the following traffic or other road users.</p>		
What We’re Doing	<p>MBUSA will conduct a voluntary recall. An authorized Mercedes-Benz dealer will check the fastener torque on the potentially affected rear brake caliper housings on the affected vehicles, and if necessary, torque them according to specification.</p>		
Parts	<p>The remedy is available and can be performed. Please note that the estimated replacement rate is less than 1%. Parts should only be ordered in the event a replacement is required.</p>		
Vehicles Affected			
Vehicle Model Year(s)	2020-2021		
Vehicle Model	CLA-Class and GLA-Class		
Vehicle Populations			
Total Recall Population	4		
Total Vehicles in Dealer Inventory	0		
<p>Given this notice, it is a violation of Federal law for a dealer to sell or lease any new MY20-21 CLA-Class and GLA-Class in dealer inventory covered by this notification until the vehicle has been repaired. Once the remedy is available, the vehicles will be flagged as “OPEN” and Work Instructions will be available in Star TekInfo. Once the repair is complete the vehicle may be sold or leased.</p> <p>Loaner and demonstrator vehicles may continue to be driven, but must not be retailed until repaired. As a matter of normal service process, please check for other repair measures which might be applicable to the vehicle(s).</p> <p>Additionally, given this notice, it is a violation of Federal Law for car rental companies to rent new MY20-21 CLA-Class and GLA-Class vehicles covered by this notification until the vehicle has been repaired.</p>			
Next Steps/Notes			
Customer Notification Timeline	Customer letters will be mailed on March 25, 2022.		
AOMS/SOMS	AOMs – This recall may generate questions from your dealers. Please forward this notice to your dealers ASAP.		
Rental Fleet Partners	This recall may affect vehicles in your fleet. Please contact your respective MBUSA fleet representative for further information and next steps. For repairs, please contact your preferred MBUSA dealer.		
<p>While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction. Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR-MERCEDES.</p>			



Recall Campaign Bulletin



Mercedes-Benz

Campaign No. 2022030006, March 2022

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Models CLA-Class and GLA-Class (118 and 247 platform)
Model Year 2020-2021**

Check Rear Brake Caliper Housing Bolts

Mercedes-Benz AG (“MBAG”), the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year (“MY”) 2020-2021 CLA-Class (118 platform) and GLA-Class (247 platform) vehicles, the rear brake caliper housing fasteners might not meet current production torque specifications. This might affect only one rear brake caliper housing per vehicle. Should this occur, affected fasteners might loosen. In this case, an incorrectly torqued fastener might reduce the braking performance of the affected rear brake, which could increase the risk of a crash. In addition, certain rear brake components may separate from the rear brake assembly and result in a road hazard, which could increase the risk of a crash for the following traffic or other road users. An authorized Mercedes-Benz dealer will check the fastener torque on the potentially affected rear brake caliper housings on the affected vehicles, and if necessary, torque them according to specification.

Prior to performing this Campaign:

- **VMI must always be checked before performing campaigns to verify that the campaign is required on a specific vehicle. Always check for any other open campaigns, and perform accordingly.**
- Please review the entire Campaign bulletin and follow the repair procedure exactly as described.

Approximately 4 vehicles are affected.

Order No. P-RC-2022030006

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Record

Recall Campaign Bulletin

Correct torque for guide pin threaded connection at rear axle brake calipers

Model 177, 118, 243 and 247

Work Procedure

1. Release screws (**A, figure 1**) for left and right guide pins at rear axle brake calipers and then tighten with the specified torque.

Nm Screw, guide pin to brake caliper **30 Nm (BA42.10-P-1000-12X)**.

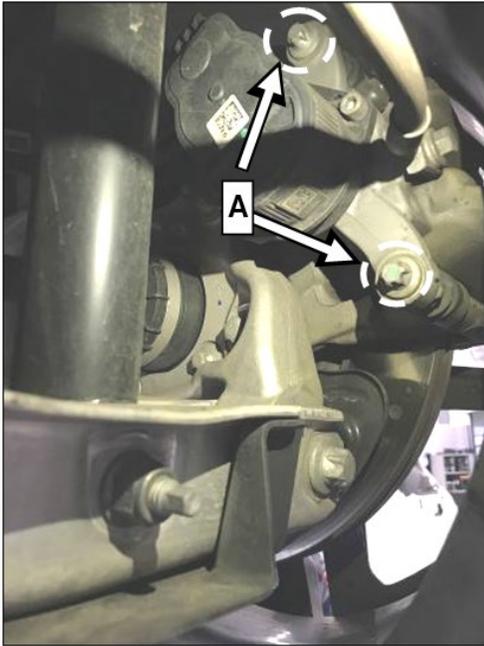


Figure 1

i **Note:** The following allowable labor operation should be used when submitting a warranty claim for this repair:

Warranty Information

Damage Code	Operation Number	Description	Labor Time (hrs.)
42 900 03	02-0464	Correct torque for guide pin threaded connection at rear axle brake calipers	0.3

i **Note:** Always check ASRA for the current OP-Code times. Labor times are subject to change and updates may not be reflected in this document.