

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Gregory Gunther, Department Manager, Vehicle Compliance and Analysis, Engineering Services
RE: Recall Campaign Initial Notification Check Ground and Potential Equalization Connections MY22 EQS-Class (297 platform)	DATE: 3/4/2022

IMPORTANT RECALL CAMPAIGN INFORMATION

Please see the attached documents related to the campaign listed above.

Please note that all customer inquiries should be directed to the Customer Assistance Center at 1-800-FOR-MERCEDES.

Sincerely,

Gregory Gunther

Department Manager, Vehicle Compliance & Analysis

Mercedes-Benz USA, LLC A Mercedes-Benz Group AG Company

One Mercedes-Benz Drive Sandy Springs, GA 30328 770.705.0600



Recall Campaign Initial Notification

March 4, 2022

Campaign No. :

NHTSA ID

Campaign Desc. :

TBD

22V112

22P2197482

Check Ground and Potential Equalization Connections

This is to notify you of a new Recall Campaign to check the ground and potential equalization connections on **24** Model Year ("MY") 2022 EQS-Class (297 platform) vehicles. The recall campaign will be visible on the www.safercar.gov website and may generate questions from customers. Affected VINs will be flagged in VMI as "PENDING" on **March 4, 2022**.

Background

Issue

Mercedes-Benz AG ("MBAG"), the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year ("MY") 2022 EQS (297 platform) vehicles, a ground connection on the front-left longitudinal member, as well as the potential equalization for the electric auxiliary heater in the motor compartment, might not have been secured according to current production specifications. An incorrectly bolted ground connection could result in an increased electrical resistance at the connection. The combination of potentially high electrical currents flowing through this connection and an increased electrical resistance could increase the risk of fire. In the event of an interruption with this ground connection, the left headlamp might not function, among other potential components.

What We're Doing

MBUSA will conduct a voluntary recall. An authorized Mercedes-Benz dealer will check the ground and potential equalization connections on the affected vehicles and, if necessary, tighten them according to specifications.

Parts

Remedy is not available at this time.

Vehicles Affected

Vehicle Model Year(s)

2022

Vehicle Model

EQS-Class

Vehicle Populations

Total Recall Population

24

Total Vehicles in Dealer Inventory

3

Given this notice, it is a violation of Federal law for a dealer to sell or lease any new MY22 EQS-Class vehicles in dealer inventory covered by this notification until the vehicle has been repaired. Once the remedy is available, the vehicles will be flagged as "OPEN" and Work Instructions will be available in StarTek Info. Once the repair is complete the vehicle may be sold or leased.

Loaner and demonstrator vehicles may continue to be driven, but must not be retailed until repaired. As a matter of normal service process, please check for other repair measures which might be applicable to the vehicle(s).

Additionally, given this notice, it is a violation of Federal Law for car rental companies to rent new MY22 EQS-Class vehicles covered by this notification until the vehicle has been repaired.

Next Steps/Notes

Customer Notification Timeline

Customer letters will be mailed on or before 4/29/2022.

AOMS/SOMS

AOMS – This recall may generate questions from your dealers. Please forward this notice to your dealers ASAP.

Rental Fleet Partners

This recall may affect vehicles in your fleet. Please contact your respective MBUSA fleet representative for further information and next steps. For repairs, please contact your preferred MBUSA dealer.

While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction. Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR-MERCEDES.

