

Classification:

BT22-005

Reference:

ITB22-009

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Date:

February 24, 2022

VOLUNTARY SAFETY RECALL CAMPAIGN 2022 QX60; 2ND ROW SEAT TRACK MOUNTING BOLT

CAMPAIGN ID #: PC868
APPLIED VEHICLES: 2022 QX60 (L51)

Check Service COMM or Dealer Business Systems (DBS)
National Service History to confirm campaign eligibility.

INTRODUCTION

Infiniti is conducting this voluntary safety recall campaign, on certain specific model year 2022 QX60 vehicles, to inspect and, if necessary, install up to 4 seat track mounting bolts to the 2nd row seat tracks. This service will be performed at no charge to the client for parts or labor.

IDENTIFICATION NUMBER

Infiniti has assigned identification number PC868 to this campaign. This number must appear on all communication and documentation of any nature dealing with this campaign.

RETAILER RESPONSIBILITY

It is the retailer's responsibility to check Service COMM or Dealer Business Systems (DBS) National Service History for the campaign status on each vehicle falling within the range of this voluntary safety recall which for any reason enters the service department. This includes vehicles purchased from private parties or presented by transient (tourist) owners and vehicles in a retailer's inventory. **Federal law requires that new vehicles in retailer inventory which are the subject of a safety recall must be corrected prior to sale. Failure to do so can result in civil penalties by the National Highway Traffic Safety Administration.** While federal law applies only to new vehicles, Infiniti strongly encourages retailers to correct any used vehicles in their inventory before they are retailed.

Infiniti Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. **NOTE:** If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Infiniti retailer to determine if this applies to your vehicle.

SERVICE PROCEDURE

1. Open the rear passenger (RH) side door.
2. Depress the walk inside switch (Figure 1) and allow the 2nd row seat to move forward (Figure 2).

NOTE: Figure 1 and Figure 2 show a vehicle equipped with 2nd row captain's chairs. Vehicles equipped with 2nd row bench seats are similar.



Figure 1



Figure 2

3. Perform steps 1 and 2 for the driver (LH) side 2nd row seat.
4. Inspect the seat tracks behind the 2nd row seats (Figure 3).



Figure 3

5. Inspect for the presence of the four (4) seat track mounting bolts [one (1) mounting bolt per seat track, two (2) mounting bolts per seat], as shown in Figure 4.
 - If all seat track mounting bolts are present (Figure 4), skip to step 7.
 - If any of the seat track mounting bolts are missing (Figure 5), continue to step 6 for bolt installation.

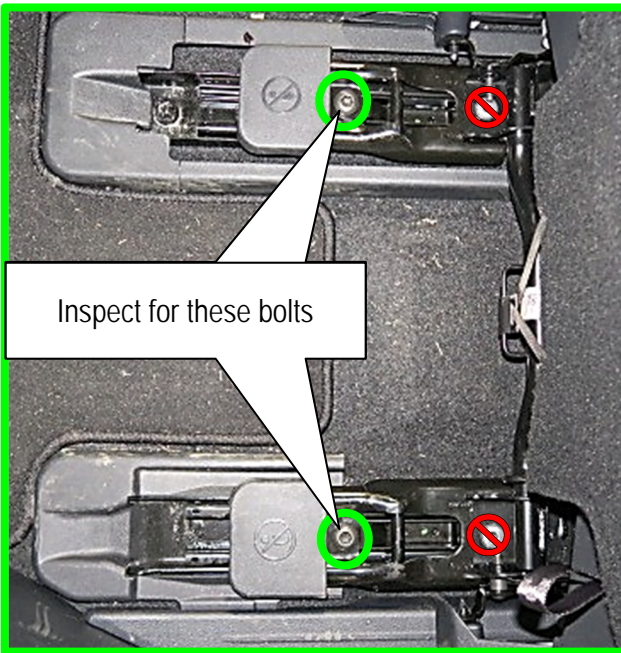


Figure 4

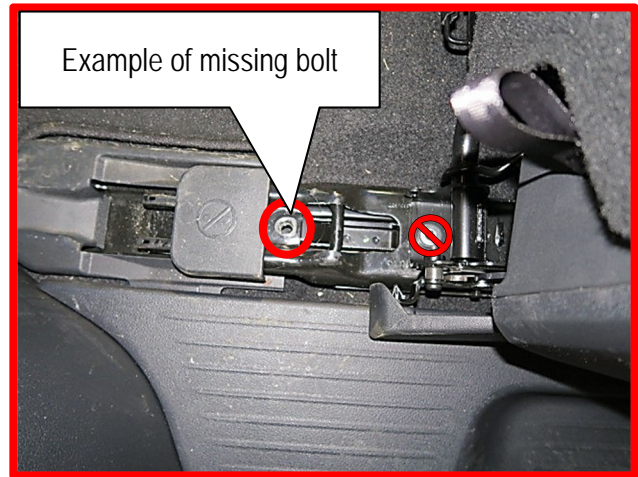


Figure 5

6. Install new bolt(s) from the **PARTS INFORMATION** table on page 4.
 - Torque the new bolt to 45 N•m (4.5 kg-m, 33 ft-lb).
7. Return both seats to their original positions.
8. Close both rear doors.

PARTS INFORMATION

DESCRIPTION	PART NUMBER	QUANTITY
BOLT (1)	88921-6TA2A	4 (As Needed)

(1) Only order actual quantity of bolts needed for the repair.

CLAIMS INFORMATION

Submit a "CM" line claim using the following claims coding:

CAMPAIGN ("CM") ID	DESCRIPTION	OP CODE	FRT
PC868	Inspect 2 nd Row Seat Frame Mounting Bolts and, If Necessary, Install up to 4 New Bolts	PC8680	0.2

AMENDMENT HISTORY

PUBLISHED DATE	REFERENCE	DESCRIPTION
February 24, 2022	ITB22-009	Original bulletin published

