



# SAFETY RECALL

## CAMPAIGN BULLETIN

### Second Row Seat Track Mounting Bolt Voluntary Recall Campaign

Reference: **PC867**  
Date: **February 25, 2022**

**Attention: Dealer Principal, Sales, Service & Parts Managers**

**IMPORTANT:** It is a violation of Federal law for dealers to sell or deliver vehicles in their inventory covered by this notification until the campaign action is performed.

Affected Models/Years:	Affected Population:	Dealer Inventory:	SERVICE COMM Activation date:	Stop Sale In Effect
MY2022 Pathfinder (R53)	20	NA	February 25, 2022	<b>YES</b>

**\*\*\*\* Campaign Summary \*\*\*\***

Nissan is committed to the safety and security of our customers and their passengers. Nissan has notified the National Highway Traffic Safety Administration (NHTSA) that it is recalling certain MY2022 Nissan Pathfinder vehicles to inspect the second row seat tracks and, if necessary, replace any missing bolts.

Assembly issues at the supplier during the reinstallation for the second row seat tracks may have resulted in a missing mounting bolt. If a mounting bolt is missing, the second row seat track may move in the event of a crash, and could potentially increase the risk of injury. Under these conditions, the second row seat does not meet the requirements of FMVSS 210; Seat Belt Assembly Anchorages.

Affected vehicles are subject to stop sale.

**\*\*\*\* What Dealers Should Do \*\*\*\***

1. Verify if vehicles are affected by this Voluntary Recall using Service Comm or DBS National Service history – Open Campaign I.D. **PC867**
  - Refer to NPSB 15-460 for additional information
2. Dealers **must not sell, lease trade, rent or loan** any vehicles in dealer inventory subject to this recall campaign until after the vehicle has been remedied.
3. Dealers should use **NTB22-013** to remedy any vehicles subject to this campaign.
4. Once remedied, dealers should submit the claim, using the claims coding provided, and release the vehicle.

\*\*\*\* Release Schedule \*\*\*\*

<b>Parts</b>	<p><b>Parts are on restriction and may be ordered via DBS.</b></p> <p>➤ Orders will be fulfilled in the order they were received, once parts become available.</p> <table border="1" style="margin-left: auto; margin-right: auto;"><thead><tr><th>Part Number</th><th>Description</th><th>Quantity (If Needed)</th></tr></thead><tbody><tr><td>88921-6TA2A</td><td>Bolt</td><td>1-4</td></tr></tbody></table> <p><b>*Parts are anticipated to be available the week of March 7, 2022.</b></p>	Part Number	Description	Quantity (If Needed)	88921-6TA2A	Bolt	1-4
Part Number	Description	Quantity (If Needed)					
88921-6TA2A	Bolt	1-4					
<b>Repair</b>	<ul style="list-style-type: none"><li>• <b>NTB22-013</b></li></ul>						
<b>Owner Notification</b>	<p>Nissan Consumer Affairs will begin notifying owners of all potentially affected vehicles beginning <b>March 2022</b>.</p> <p>Nissan will begin sending notifications to owners of any un-remedied potentially affected vehicles in <b>April 2022</b> via U.S. Mail.</p>						

\*\*\*\* Dealer Responsibility \*\*\*\*

It is the dealer's responsibility to check Service Comm or DBS National Service History using the appropriate Campaign I.D. for the campaign status on each vehicle falling within the range of this voluntary recall campaign, which for any reason enters the service department. This includes vehicles purchased from private parties or presented by transient (tourist) owners and vehicles in new vehicle inventory. If a VIN subject to this recall campaign was part of a dealer trade, the letter associated with that VIN should be forwarded to the appropriate dealer for service completion.

**NISSAN NORTH AMERICA, INC.**

Aftersales DIVISION

**Frequently Asked Questions (FAQ):**

**Q. Is this a recall?**

A. Yes.

**Q. Is this a Stop Sale?**

A. Yes.

**Q. What is the reason for the recall?**

A. The second row seat tracks may have a missing mounting bolt.

**Q. What is the possible effect of the condition?**

A. If a mounting bolt is missing, the second row seat track may move in the event of a crash, and could potentially increase the risk of injury. Under these conditions, the second row seat does not meet the requirements of FMVSS 210; Seat Belt Assembly Anchorages.

**Q. What will be the corrective action for this voluntary recall campaign?**

A. Dealers will inspect the second row seat tracks and, if necessary, replace any missing bolts.

**Q. How long will the corrective action take?**

A. This service, which is conducted at no charge to you for parts and labor, could take up to one (1) hour to complete. However, your Nissan dealer may require your vehicle for a longer period of time based upon their work schedule.

**Q. When will vehicle owners be notified?**

A. Nissan Consumer Affairs will begin notifying owners of all potentially affected vehicles beginning **March 2022**.

Nissan will begin sending notifications to owners of any un-remedied potentially affected vehicles in **April 2022** via U.S. Mail.

**Q. Is my vehicle safe to drive?**

A. If your vehicle is subject to this campaign, you will receive an Owner Notification letter from Nissan, which will provide instructions on how to remedy your vehicle. Affected owners are encouraged to have their vehicles repaired as soon as possible.

**Q. Is there anything owners can do to mitigate this condition?**

A. Nissan recommends you contact your local Nissan dealer to have the seat tracks inspected before using the second row seat.

**Q. Are parts readily available?**

A. Parts are on restriction and may be ordered via DBS.

**Q. Is there any charge for this service?**

A. No. The remedy will be performed for the customer free of charge for parts and labor.

**Q. Will a rental vehicle be provided while the dealer is servicing the vehicle?**

A. Please consult your dealer for alternate transportation availability while your vehicle is being serviced. Rental is available, upon customer request, while parts are on order.

EXPENSE CODE	DESCRIPTION	AMOUNT
502	Rental Expense	\$156 (Max)
Contact the Warranty claims call center 1-800-258-7008 Option 7, if additional expense is required. Please refer to the Goodwill Rental Guidelines in the APRM for detailed information regarding application of rental reimbursement.		

**Q. Will I have to take my vehicle back to the selling dealer to have the service performed?**

A. No any authorized Nissan dealer is able to perform the recall campaign.

**For Consumer Affairs:** Please inform us of the dealer where you would like to have the corrective action completed.

**Q. I have lost confidence in the vehicle. Will Nissan replace or repurchase the vehicle?**

A. The remedy will fully correct this condition. As the condition will be corrected, there is no basis for repurchasing or replacing your vehicle.

**Q. What model year vehicles are involved?**

A. Certain Model Year 2022 Nissan Pathfinder vehicles manufactured from November 3, 2021 to November 19, 2021 at the Smyrna, TN plant.

**Q. Are you experiencing this condition on any other Nissan (or INFINITI) models?**

A. Yes. Certain Model Year 2022 INFINITI QX60 vehicles manufactured on November 30, 2021 at the Smyrna, TN plant may be affected.

**Revision History:**

Date	Announcement	Purpose
February 25, 2021	Voluntary Safety Recall Campaign	New Campaign Announcement