



KEYSTONE
RV COMPANY

Dutchmen

CROSSROADS

You are receiving this communication as you are a Key Express user at your dealership.

[Click here for Safety Advisory](#)

SAFETY ADVISORY 22-421

Safety Recall:

US: 22V-105

CAN: 2022-094

Keystone,
[REDACTED]

Dear :

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in certain model 2022 Cougar Fifth Wheels and Travel Trailers. As a result, Keystone RV is conducting a safety recall.

[Reason for This Recall](#)

It has been decided that the vehicles in the recall population may have Load Range "D" (2540 lbs) tires installed rather than Load Range "E" (2860 lbs) tires. Under certain conditions during travel, an overloaded tire can fail and lead to an increased risk of vehicle crash. The vehicles included in the recall are:

2022 Cougar Fifth Wheels and Travel Trailers
Serial Number Range: NV503520 - NV503637

[VINs in Your Inventory](#)

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require immediate preventative action. Important: If some of the units are still in your inventory, Federal Law requires you to complete the recall service on those units before retail delivery.

Please log-in to Key Express for your list of VINs in campaign # 22-421.

[Advisory Instructions](#)

Claims for the units which have been serviced must be submitted. Claims submitted will be used by Keystone to record recall service completions and provide dealer payments. Please click here for a copy of Safety Advisory 22-421 which details how to remedy the situation and the proper reimbursement procedures.

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the Safety Advisory, please feel free to contact us.

Sincerely,

KEYSTONE RV COMPANY

cc. National Highway Traffic Safety Administration (NHTSA)
cc. Transport Canada

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