

Part 573 Safety Recall Report

22V-086

Manufacturer Name : Volkswagen Group of America, Inc.

Submission Date : FEB 16, 2022

NHTSA Recall No. : 22V-086

Manufacturer Recall No. : 09D9



Manufacturer Information :

Manufacturer Name : Volkswagen Group of America, Inc.

Address : 3800 Hamlin Road

Auburn Hills MI 48326

Company phone : 1-800-893-5298

Population :

Number of potentially involved : 3,648

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2021-2021 Volkswagen ATLAS FL

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : The recall population was determined/identified during a factory audit of the accessory weight database, where the missing label information was identified. The recalled products differ from products that were not included in the recall because the recalled products have accessory side steps installed and are missing the required label. Non-recalled products have the label installed along with the accessory side steps as required, or do not have accessory side steps installed at all. The error was identified during periodic accessory weight database audit by the Accessories team. All affected vehicles were identified by VIN via internal VWGoA systems based on market delivery option codes and sales records.
ATLAS FL: 1390

Production Dates : MAY 18, 2020 - MAY 29, 2021

VIN Range 1 : Begin : 1V2ER2CA8MC502639 **End :** 1V2FR2CA4MC594403 Not sequential

Vehicle 2 : 2020-2021 Volkswagen ATLAS CROSS SPORT

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : The recall population was determined/identified during a factory audit of the accessory weight database, where the missing label information was identified. The recalled products differ from products that were not included in the recall because the recalled products have accessory side steps installed and are missing the required label. Non-recalled products have the label installed along with the accessory side steps as required, or do not have accessory side steps installed at all. The error was identified during periodic accessory weight database audit by the Accessories team. All affected vehicles were identified by VIN via internal VWGoA systems based on market delivery option codes and sales records.
ATLAS CROSS SPORT: 613

Production Dates : JAN 21, 2020 - MAY 27, 2021

VIN Range 1 : Begin : 1V2MC2CA2LC206284 End : 1V2FE2CA9MC231848 Not sequential

Vehicle 3 : 2018-2020 Volkswagen ATLAS

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : The recall population was determined/identified during a factory audit of the accessory weight database, where the missing label information was identified. The recalled products differ from products that were not included in the recall because the recalled products have accessory side steps installed and are missing the required label. Non-recalled products have the label installed along with the accessory side steps as required, or do not have accessory side steps installed at all. The error was identified during periodic accessory weight database audit by the Accessories team. All affected vehicles were identified by VIN via internal VWGoA systems based on market delivery option codes and sales records.
ATLAS: 1645

Production Dates : JUN 21, 2017 - FEB 27, 2020

VIN Range 1 : Begin : 1V2MR2CA9JC512958 End : 1V2TR2CA5LC506282 Not sequential

Description of Noncompliance :

Description of the Noncompliance : Vehicles affected by this recall are equipped with accessory side steps, and are missing the yellow GVWR Load Carrying Capacity Reduced label that should have been installed at the same time the accessory side steps were installed. This label is required because FMVSS 110 states necessity of label reporting cargo capacity reduction of weights exceeding 1.5% of vehicle GVWR (Gross Weight Vehicle Rating). Volkswagen is not aware of any field incidents as a result of this issue.

FMVSS 1 : 110 - Tire selection and rims

FMVSS 2 : NR

Description of the Safety Risk : Without the label present for reference, someone could overload the vehicle by 20.5 kg/45 lb. Overloading a vehicle may increase the risk of a crash.

Description of the Cause : Weight value was initially entered into the parts SAP system incorrectly.

Identification of Any Warning that can Occur : NONE

Involved Components :

Component Name 1 : GVWR Load Carrying Capacity Reduced (yellow) label

Component Description : GVWR Load Carrying Capacity Reduced (yellow) label

Component Part Number : 3CN.071.691.DML

Supplier Identification :

Component Manufacturer

Name : Volkswagen AG

Address : NR

Foreign States

Country : Germany

Chronology :

On June 09, 2021, an annual internal review of accessories installed at US ports occurred. During the review, a slight weight discrepancy was identified in the recorded versus actual weight of the side-step accessory. Investigation on the effect on vehicle labeling and safety was initiated.

From June 9, 2021 – December 1, 2021, internal ongoing analysis and calculations to determine accuracy of accessory weights, the accuracy of vehicle weight reduction labels, and vehicle safety margins. Ongoing analysis to identify potentially affected population.

On December 1, 2021, the topic was initially presented Volkswagen Product Safety Committee. The Committee requested additional information and clarification to determine impact of side-step to overweight condition, including whether the issue presented a risk to motor vehicle safety or an FMVSS non-compliance.

From December through early February, additional analysis into safety and compliance impact. On February 10, 2022, this topic was presented at the Volkswagen Product Safety Committee where a non-compliance recall

decision was made.

VWGoA is not aware of any reports of accidents, injuries, or warranty claims related to this condition.

Description of Remedy :

Description of Remedy Program : At no cost to customers, authorized Volkswagen dealers will affix one yellow label stating the correct weight reduction from market delivery option codes installed by VWoA prior to new vehicle sale. Volkswagen will not offer a reimbursement plan under this recall.

How Remedy Component Differs from Recalled Component : The recall remedy component can be distinguished readily from the recalled component because it is a yellow label affixed to the vehicle (currently there is no yellow lable affixed). GVWR Load Carrying Capacity Reduced (yellow) label, 3CN.071.691.DML

Identify How/When Recall Condition was Corrected in Production : On June 18, 2021 - production was cleared and confirmed labels being affixed as required.

Recall Schedule :

Description of Recall Schedule : Dealers/owners: On or before 04/15/2022

Planned Dealer Notification Date : APR 15, 2022 - APR 15, 2022

Planned Owner Notification Date : APR 15, 2022 - APR 15, 2022

* NR - Not Reported