

U.S. Department of Transportation

National Highway Traffic Safety Administration

February 16, 2022

Mr. Greg Gunther Department Manager VCA Mercedes-Benz USA, LLC 13470 International Parkway Jacksonville, FL 32218 NEF-107ES 22V-078

1200 New Jersey Avenue SE Washington, DC 20590

Subject: Incorrect Front Driver's Air Bag Module

Dear Mr. Gunther:

This letter serves to acknowledge Mercedes-Benz USA, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

MERCEDES-BENZ/GLB250/2021

Mfr's Report Date: February 11, 2022

NHTSA Campaign Number: 22V-078

Components:

AIR BAGS:FRONTAL

Potential Number of Units Affected: 50

Problem Description:

Mercedes-Benz USA, LLC. (MBUSA) is recalling certain 2021 GLB 250 vehicles. These vehicles may be equipped with an incorrect front driver's air bag module.

Consequence:

An incorrect air bag module may not properly restrain an occupant during a crash. In addition, the air bag module could detach from the steering wheel during deployment. Either of these scenarios can increase the risk of injury in the event of a crash.

Remedy:

Dealers will inspect and replace the front driver's air bag, as necessary, free of charge. Owner notification letters are expected to be mailed April 12, 2022. Owners may contact MBUSA customer service at 1-800-367-6372.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please be reminded of the following requirements:



You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Mercedes-Benz USA, LLC's contact for this recall will be Emily C. Smith who may be reached by email at emily.c.smith@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Chief, Recall Management Division Office of Defects Investigation

Enforcement

