



Z11 RENTAL ALLOWANCE CLARIFICATION

Z11 customers are eligible for an increased loaner amount. For Z11 recalls the standard loaner allowance has increased from [REDACTED] and the competitive-make allowance has increased from [REDACTED]. The up to [REDACTED] allowance can be used for either a Chrysler product OR a competitive make product.

We also encourage you to use the additional special service LOPs for vehicle fuel fill and vehicle wash wherever possible.

Note page 9 from the Z11 Dealer Resource Guide:

Use appropriate Special Service LOPs for all affected customers:

- 95-08-10 [REDACTED] - High Line Vehicle Service Loaner: up to [REDACTED] (vs. competitive-make vehicle)
- 95-08-10 [REDACTED] - Rental Vehicle: up to [REDACTED] (vs. competitive-make vehicle – validation of charges will occur upon claim submission)
- 95-14-01 [REDACTED] - Vehicle Fuel Fill: [REDACTED] (must include fuel receipt with claim)
- 95-08-10 [REDACTED] - Wash Exterior and Interior [REDACTED] (Exterior Car Wash; Front interior carpet vacuum; wipe down front dash, steering wheel and armrest)

