

IMPORTANT SAFETY RECALL

IMPORTANT SAFETY RECALL NOTICE 2022030008

This notice applies to your vehicle

VIN: [REDACTED]

Replace Tire and Loading Information Label

NHTSA Recall #22V073

March, 2022

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

- A remedy is available for your vehicle.
- Schedule an appointment with your authorized Freightliner dealer as soon as possible.
- This repair will be provided free of charge.

Dear Valued Freightliner Sprinter Owner:

This notice is being sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Mercedes-Benz AG ("MBAG"), the manufacturer of Freightliner Sprinter vehicles, has decided that a defect which relates to motor vehicle safety exists in certain Model Year 2021 Freightliner Sprinter vehicles. Our records indicate that your vehicle is included in the affected population of vehicles.

What is the issue?



MBAG has determined that on certain Sprinter vehicles, the tire and loading information label on the B-pillar could contain erroneous values that overstate the Gross Vehicle Weight Rating. Due to these erroneous values, the vehicle could be overloaded and exceed the permissible total weight. As a consequence, over time, this could cause excessive tire wear and in a worst case scenario, could lead to tire failure, which could increase the risk of a crash.



What will your Freightliner Dealer do?

An authorized Freightliner Sprinter dealer will check the tire and loading information label and replace it with a corrected label. Additionally, a visual inspection of the tires for excessive wear will be conducted. If necessary, tires with excess wear will be replaced on the affected axles.



Steps to take.

For additional information and to schedule an appointment, please contact your preferred Freightliner Sprinter dealer at your earliest convenience. To locate authorized Freightliner Sprinter dealers, please visit

<https://www.freightlinersprinterusa.com/freightliner/shopping-tools/find-a-dealer> or call 1-877-762-8267

Please mention you are scheduling an appointment to replace tire and loading information label under Recall Campaign #2022030008.

This could take up to 30minutes. This service will be provided free of charge. You may be asked for your 17-digit Vehicle Identification Number (VIN) which for your convenience is located above your name at the top of this letter.

If this is a leased vehicle and the lessor and registered owner receive this notice, please forward this information by first class mail to the lessee within 10 business days to comply with Federal Regulations.

Please visit www.freightlinersprinterusa.com/freightliner/owners-resources/recall. Should you have any questions or encounter any difficulty regarding this Recall Campaign, please contact an authorized Freightliner Sprinter dealer. A VIN-based recall lookup tool on our website now offers a search feature that will indicate whether a vehicle has been subject to a safety recall, and whether that vehicle has had the free remedy performed.

Sincerely,
Daimler Vans USA

Daimler Vans USA, LLC
A Mercedes-Benz Group AG Company
One Mercedes-Benz Drive
Sandy Springs, GA 30328
Phone: (770) 705-0600



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Additional Information for Owners:

If an authorized Mercedes-Benz dealer for any reason is unable to remedy the situation without charge, or within a reasonable amount of time, pursuant to law 49 U.S.C. Chapter 301, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590 or call the toll-free Auto Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153); or go to <https://www.safercar.gov>.

IMPORTANT

VIN: [REDACTED]

If for any reason YOU NO LONGER OWN THIS VEHICLE OR have a CHANGE OF ADDRESS, please COMPLETE THE SECTION BELOW, place in the ENCLOSED ENVELOPE, and DROP IN ANY MAIL BOX. If possible, provide the name and address of the present owner so that we may contact them.

- EXPORTED
- LEASE, VEHICLE RETURNED
- SCRAPPED
- SOLD
- STOLEN
- OTHER _____

- NEW OWNER INFORMATION
OR
- MY NEW NAME OR ADDRESS IS:

[Grid for Last Name, First Name]

Last Name, First Name

[Grid for Street]

Street

Apt

[Grid for City, State, ZIP]

City

State

ZIP

[Grid for Email Address]

Email Address

[Grid for Phone (numbers only)]

Phone (numbers only)

[Grid for Mobile (numbers only)]

Mobile (numbers only)

Date

Signature

