

IMPORTANT SAFETY RECALL

This notice applies to your vehicle, VIN:

NHTSA Recall # 22V-068

TC Recall # 2022-058

Tiffin Recall # TIF-120

March 9, 2022

DCD Panel, Buss Bar, Torque & Information Label for 2000W inverters

Dear Tiffin Motorhome Owner or Dealer,

For US Owners: This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. **For Canadian Owners:** This notice is sent to you in accordance with the requirements of the *Motor Vehicle Safety Act*. This is to inform you that your vehicle may contain a defect that could affect the safety of a person.

Tiffin Motorhomes has decided that a defect, which relates to motor vehicle safety, exists on the following models of motorhomes: **2018, 2019, 2020, 2021 and 2022 Allegro Open Roads and Allegro Breezes built between February 23, 2017 and February 14, 2022 equipped with an optional 2000W inverter.**

Tiffin Motorhomes has become aware of the possibility that the nuts on each side of the buss bar may not have the correct torque applied. If the torque is not correct, this could create elevated temperatures on the buss bar which could lead to melting components on the DCD panel and in some cases, the overheating of the DCD panel could increase the risk of a fire.

Tiffin Motorhomes will have the torque on the DCD panel checked and corrected as needed and will replace the existing buss bar with a 2/0 cable to handle the higher wattage of the 2000W inverter, as well as installing a new label with updated torque installed on the DCD panel.

Please arrange to take your motorhome to a **reputable service center OR dealer of your choice** to have the correction completed. The recall repair will take approximately 1 hour and will be completed at no charge to you, the owner. If you are using a service center that is not a Tiffin Motorhomes authorized repair facility, please make sure that they contact Tiffin Motorhomes for the required instructions and time allowed for the repair. Tiffin Motorhomes will not pay over the allowed time unless the repair facility receives a prior authorization. For authorization, contact Tiffin Motorhomes at 256-356-0261 or service@tiffinmotorhomes.com.

You may be liable for any progressive damage that results from your failure to complete the recall within a reasonable time after receiving notification.

Please note that the largest size of inverter that the DCD panel installed in the Allegro Open Road and Allegro Breeze can handle is 2000W. If owners have modified the inverter or replaced their inverter to one that is larger than 2000W, Tiffin Motorhomes is not liable for any problems incurred. Power over 2000W cannot be run through the existing DCD panel and needs to be removed.

If owners have paid to have this repair completed, please send a copy of the invoice, that was paid by the owner to Tiffin Motorhomes at the following address: Tiffin Motorhomes, attn: Recalls, 105 2nd Street NW, Red Bay AL 35582 or by email to service@tiffinmotorhomes.com. Please make sure the invoice notes who paid for the repair, the VIN of the motorhome and the date the repair was completed.

If you do not own the vehicle that corresponds to the vehicle identification number which appears on this Recall Notification, please return the notification to the Tiffin Warranty Department with any information you can furnish that will assist us in locating the present owner. You may also send an email to recalls@tiffinmotorhomes.com.

If you are unable to have the defect remedied without charge and within a reasonable time after you tender the vehicle for repair, please contact the Tiffin Warranty Department, at 1-256-356-8661, 8:00 a.m. to 3:30 p.m., Central Time. **For US Customers:** You may also wish to notify the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington DC 20590, or phone 1-888-327-4236 (TTY: 1-800-424-9153): or go to <http://www.safercar.gov>. **For Canadian Customers:** If after contacting your dealer and/or manufacturer customer service you have additional questions with regards to this recall, you may contact Transport Canada-Road Safety, 80 rue Noël, Gatineau, Quebec J8Z 0A1, or call 1-800-333-0510.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We regret any inconvenience this action may cause, but feel certain you understand our interest in motor vehicle safety.

Tiffin Recall Department