



IMPORTANT SAFETY RECALL

(NHTSA Recall Number: 22V067)

<<NAME OF DEALER>>

<<ADDRESS>>

<<CITY>>, <<STATE>> <<ZIP>>

March 17, 2022

Dear Valued Dealer:

This notice is being sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Holiday House, LLC d/b/a Holiday House RV ("Holiday House RV") has decided that a defect which relates to motor vehicle safety exists in certain 2019-2021 18RB, 24TB, and 27RQ travel trailers.

Reason for this Recall

Certain Winntec model 6020 LP regulators installed on these travel trailers may supply elevated, intermittent or low propane pressure to the appliances. An increase in propane pressure could cause the flame of the appliance to become larger, and under certain rare circumstances, may ignite adjacent materials resulting in a fire. Appliances that can be affected by an excessive flame include the stovetop, oven, hot water heater, furnace, and refrigerator. Furthermore, in an enclosed area or under certain other conditions, the vented propane could accumulate and if ignited could result in a fire or explosion.

Recall Remedy

The remedy consists of removing and replacing the propane regulator with a different brand and performing standardized LP system checks. The repair should take less than one (1) hour to perform and must be done at no cost to the retail owner. Holiday House RV will reimburse the dealer for the reasonable labor costs incurred by the dealer in performing this recall.

Actions You Must Perform

We recently instructed retail owners to contact their local authorized dealer to have this defect remedied. Please be aware that this recall is specific to certain Winntec Model 6020 LP regulators. As the dealer, you must validate if the regulator on the vehicle is subject to this recall or not. If the regulator is not part of this recall, do not remove or replace the regulator.

To determine whether a regulator is subject to this recall, please locate the “manufacturing date code” stamped into the Winntec Model 6020 LP regulator. This date code is a letter, followed by a space, followed by two numbers, followed by a space, followed by two numbers. For purposes of illustration, a date code may look as follows: N 18 52.

Any date codes where the first set of numbers is 17, 18, 19, 20, or 21, must be removed and replaced in accordance with this recall. Thus, you must remove and replace regulators with date codes N 17 XX, N 18 XX, N 19 XX, N 20 XX, and N 21 XX. If the trailer does not have a Winntec Model 6020 LP regulator, or if the first set of numbers in the date code are not 17, 18, 19, 20, or 21, then you do not need to remove and replace the regulator.

If the regulator requires replacement, the dealer should order a replacement regulator from Holiday House RV and inform Holiday House RV of the VIN for the trailer receiving the replacement. Holiday House RV will then ship the new regulator directly to the dealer at no charge to the dealer. Please note that due to regulator supply challenges, there may be some delay in obtaining a replacement regulator from Holiday House RV. If a replacement regulator is not readily available, Holiday House RV will promptly ship the regulator to the dealer once it becomes available. The dealer should then promptly contact the retail owner to schedule an appointment to replace the defective regulator pursuant to this recall.

If the dealer has a replacement regulator available in its inventory, the dealer may instead elect to replace the defective regulator with a regulator in its inventory. In addition, if a replacement regulator is readily available from a local company or distributor, the dealer may elect to purchase a replacement regulator. In the event that a dealer replaces a defective regulator that is subject to this recall with a regulator from its inventory, or chooses to purchase a replacement regulator from a local company or distributor, then Holiday House RV will promptly reimburse the dealer for the costs incurred by the dealer in purchasing the replacement regulator, provided however, that the dealer provides Holiday House RV with a receipt showing the amount paid by the dealer for the replacement regulator, and informs Holiday House RV of the VIN number of the affected trailer. **Please note that the dealer may not replace a defective regulator with a Winntec, Winnspec, Enerco or Mr. Heater Product. Only regulators manufactured by Fairview, YSN, Marshall or Cavagna may be used.**

Retail owners can eliminate any potential risk to safety by turning off the propane bottles until the remedy is completed. If you as the dealer notice that their stove, oven, hot water heater, furnace or refrigerator flame height is unusually large or small, or if you hear or smell gas coming from the regulator, you should turn off the propane bottles and advise the retail owner to keep the propane bottles turned off until the remedy is completed.

Other Important Information

If you sold any vehicle with a defective regulator which is subject to this recall, please contact the owner immediately to inform them of this recall.

It is a violation of federal law for you to sell or lease the products covered by this recall until the necessary repairs have been made. Substantial penalties apply to violations of this law.

In addition to this letter, enclosed for your reference is a copy of the Owner Notification Letter which Holiday House RV has sent to owners of the affected vehicles. Also enclosed is a copy of

the “Remedy Instructions” which provides dealers with a step-by-step guide on how to properly remove and replace defective regulators that are subject to this recall.

We certainly regret this inconvenience, but the safety of our customers is our most important priority. Should you have any questions regarding this recall, please call us at (574) 206-0016.

Sincerely,

Holiday House RV

Enc.