

TO: Mercedes-Benz Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Anthony Washington, Department Manager, Regulations and Certifications
<b>Re: Initial Recall Campaign Notification Model 447 (Metris) Model Years 2016-2022 Check Brake Fluid Reservoir Mounting</b>	DATE: February, 2022



Mercedes-Benz

**IMPORTANT RECALL CAMPAIGN INFORMATION**

Please see the attached documents related to the campaign listed above



<b>Campaign No. :</b>	<b>Campaign Desc. :</b>	<b>Check Brake Fluid Reservoir Mounting</b>
<b>2022020017p</b>	<b>PDGBE42BRE</b>	
<p>This is to notify you of a pending <b>Recall Campaign</b> to check the brake fluid reservoir mounting on approximately <b>28,732</b> MY16-22 Mercedes-Benz Metris vans. The recall campaign will be visible on the <a href="http://www.safercar.gov">www.safercar.gov</a> website and may generate questions from customers. All affected VINs will be flagged as <b>"PENDING"</b> in VMI and cannot be sold.</p>		
<b>Background</b>		
<b>Issue</b>	<p>Mercedes-Benz AG ("MBAG"), the manufacturer of Mercedes-Benz vans, has determined that on certain Model Year 2016 – 2021 Mercedes-Benz VS20 Metris vehicles (platform 447), the brake fluid reservoir might have been incorrectly mounted. As a consequence, the brake fluid reservoir could possibly detach from its mounting, potentially causing the reservoir to leak. A deterioration of braking performance due to loss of brake fluid cannot be ruled out which could increase the risk of a crash.</p>	
<b>What We're Doing</b>	<p>MBUSA is conducting a voluntary recall. An authorized Mercedes-Benz Metris dealer will check the brake fluid reservoir for proper mounting and ensure the correct installation.</p>	
<b>Parts</b>	<b>Parts are not yet available</b>	
<b>Vehicles Affected</b>		
<b>Vehicle Model Year(s)</b>	Model Year 2016-2022	
<b>Vehicle Model</b>	Metris VS20, Platform 447	
<b>Vehicle Populations</b>		
<b>Total Recall</b>	<b>28,732</b>	
<b>Dealer Inventory</b>	<b>27</b>	
<p><b>Given this notice, it is a violation of Federal Law for a dealer to sell or lease any new Metris vehicles in dealer inventory covered by this notification until the vehicle has been repaired.</b></p> <p><b>Loaner and demonstrator vehicles may continue to be driven, but must not be retailed until repaired.</b></p> <p><b>Additionally, given this notice, it is a violation of Federal Law for rental companies to rent new Metris vehicles covered by this notification until the vehicle has been repaired.</b></p>		
<b>Next Steps/Notes</b>		
<b>Customer Notification Timeline</b>	An owner notification letter will be mailed in March, 2022.	
<b>AOMS/SOMS</b>	AOMs – This recall may generate questions from your dealers. Please forward this notice to your dealers ASAP.	
<b>Rental Fleet Partners</b>	This recall may affect vehicles in your fleet. Please contact your respective MBUSA fleet representative for further information and next steps. For repairs, please contact your preferred MBUSA dealer.	
<p>While we regret any inconvenience this may cause, we are determined to maintain a high level of vehicle quality and customer satisfaction.</p>		

