

U.S. Department of Transportation

National Highway Traffic Safety Administration

February 11, 2022

Mr. Anthony Washington Department Manager Daimler Vans USA, LLC 8501 Palmetto Commerce Pkwy Ladson, SC 29456 NEF-107MR 22V-066

1200 New Jersey Avenue SE Washington, DC 20590

Subject: Brake Fluid Reservoir Mounted Incorrectly

Dear Mr. Washington:

This letter serves to acknowledge Daimler Vans USA, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

MERCEDES-BENZ/METRIS/2016-2021

Mfr's Report Date: February 8, 2022

NHTSA Campaign Number: 22V-066

Components:

SERVICE BRAKES, HYDRAULIC:FLUID

Potential Number of Units Affected: 28,743

Problem Description:

Daimler Vans USA, LLC (DVUSA) is recalling certain 2016-2021 Mercedes-Benz Metris vehicles. The brake fluid reservoir may be incorrectly mounted, which can allow it to detach.

Consequence:

A detached brake fluid reservoir can leak brake fluid, increasing the risk of a crash.

Remedy

Dealers will inspect and repair the brake fluid reservoir mounting, as necessary, free of charge. Owner notification letters are expected to be mailed March 28, 2022. Owners may contact DVUSA customer service at 1-877-762-8267. DVUSA's number for this recall is VS2BE42BRE.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please be reminded of the following requirements:



You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Daimler Vans USA, LLC's contact for this recall will be Michelle Rice who may be reached by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Chief, Recall Management Division Office of Defects Investigation

Enforcement

