


| | | | | |
|---|--------------|--|-------------------------------|--|
|  | | Tesla, Inc. Service Bulletin | | <i>Update Vehicle Firmware to Correct Boombox Functionality</i> |
| SB-22-00-003 March 7, 2022 | | R1 | | |
| Classification | | Section/Group | Mobile Service | |
| Recall Bulletin | | 00 - Inspection & Service | Can Perform (where permitted) | Pedestrian Warning System |
| Model Year | Model | Country/Region | Build Location | |
| 2017 - 2022 | All | North America | Fremont | |
| The model(s) and model year(s) listed are a general approximation of the affected VIN list. Refer to the VIN/Bulletin Tracker or Customer/Vehicle profile to determine applicability of this bulletin for a particular vehicle. | | | | |

Recall Bulletin: Recall Bulletins are mandatory service procedures that must be carried out by Tesla-certified Service Centers. Recall work performed by uncertified technicians could lead to unsafe conditions or voided warranty provisions.

This Service Document supersedes SB-22-00-003, dated 11-Feb-22. Each content change is marked by a vertical line in the left margin. Discard the previous version and replace it with this one.

Condition

Vehicles equipped with a Pedestrian Warning System (PWS) and operating firmware version releases before 2022.8 (except 2021.43.101.2) can use the Boombox feature while in motion only.

Correction

Update the firmware version to 2022.8 or later to enable Boombox while in Park only.

| Correction Description | Correction | Time |
|--|------------|------|
| Inspect Vehicle Firmware Version, No Update Necessary | S012200003 | 0.05 |
| Inspect And Update Vehicle Firmware To Correct Boombox Operation | S022200003 | 0.05 |

Procedure

- On the vehicle touchscreen, touch **Controls** (vehicle icon) > **Software**, and then scroll down to display the vehicle firmware version.
 - If the vehicle is operating with firmware version 2021.43.101.2, no further action is necessary. Use correction code S012200003.
 - If the vehicle is operating with firmware version 2022.8 or later, no further action is necessary. Use correction code S012200003.
 - If the vehicle is operating with a firmware version before 2022.8 (except 2021.43.101.2), then update to the latest available firmware release. Use correction code S022200003.