

Part 573 Safety Recall Report

22V-055

Manufacturer Name : Tiffin Motorhomes, Inc.**Submission Date :** FEB 08, 2022**NHTSA Recall No. :** 22V-055**Manufacturer Recall No. :** TIF-121**Manufacturer Information :**

Manufacturer Name : Tiffin Motorhomes, Inc.

Address : 105 2nd Street NW

PO Box 596 Red Bay AL 35582

Company phone : 999

Population :

Number of potentially involved : 247

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2020-2022 Tiffin Allegro Red

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : 2020 Allegro Red - 123

2021 Allegro Red - 100

2022 Allegro Red - 24

Production Dates : JAN 01, 2020 - DEC 31, 2022

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential**Description of Defect :**

Description of the Defect : Awning can become detached from sidewall of coach.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Awning could detach, which in turn could cause injury.

Description of the Cause : Installers were not setting the awning in the correct location, so the screws were not hitting/penetrating the metal backer.

Identification of Any Warning that can Occur : Visually inspecting the awning during pre-trip inspection or during maintenance inspection could show separation from sidewall and/or looseness.

Involved Components :

Component Name 1 : Awning

Component Description : Covering attached to sidewall of coach that can be unfurled to provide shade or rain protection.

Component Part Number : NR

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

12/17/2021 Tiffin was contacted about an awning bracket detaching on one end of the patio awning on of a 2022 37 PA Allegro Red.

12/20/2021 Tiffin started investigation.

1/25/2022 Determined scope to include only the Allegro Red 37 PA floorplan due to the installation process and location of backers.

1/25/2022 Issue and findings of investigation were brought before Safety Committee members where all members voted to recall the 2020 - 2022 Allegro Red 37 PA motorhomes with sidewall mounted patio awnings.

Description of Remedy :

Description of Remedy Program : We are currently waiting for work instructions. However, each unit involved will be inspected to see if the awning loose, and if so it will be repaired at no charge to the customer. Details of the reimbursement plan will be included in the owner's notification letter.

How Remedy Component Differs from Recalled Component : The remedied component will now be audited during production to make sure installation of awning is in correct location and the screws are hitting/penetrating the metal backer. There will also be a second audit at the end of production.

Identify How/When Recall Condition was Corrected in Production : The first audit during production was put into place 1-10-2022.

Recall Schedule :

Description of Recall Schedule : Customer notification will be made by first class mail using Tiffin Motorhomes records to determine the names and addresses of involved. Repairs will be made at no charge to the customer.

Planned Dealer Notification Date : APR 01, 2022 - APR 01, 2022

Planned Owner Notification Date : APR 01, 2022 - APR 01, 2022

* NR - Not Reported