

**IMPORTANT SAFETY RECALL**

<Date>

<Name>

<Address>

<Address 2> (if applicable; if not, remove this line)

<City, State, ZIP>

This notice applies to your vehicle, <VIN>

NHTSA Recall No: 22V-050

Dear Tesla Owner,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Tesla, Inc. has decided that certain Model Year (“MY”) 2021-2022 Model S, Model X, Model 3 and MY 2020-2022 Model Y vehicles fail to conform to Federal Motor Vehicle Safety Standard (“FMVSS”) No. 103 “Defrosting and Defogging Systems.” Our records show that you are the owner of a vehicle affected by this action.

**REASON FOR THIS RECALL**

Vehicles operating a firmware release 2021.44 through 2021.44.30.6 may experience loss of cabin heating, particularly in temperatures –10 C or colder, due to a software command found in above firmware releases. With the condition present, windshield defrost performance may be reduced and may not fully comply with FMVSS 103. Windshield defrost performance that does not fully comply with FMVSS 103 may cause reduced windshield visibility, which may increase the risk of a crash.

**WHAT TESLA WILL DO**

Tesla remedied the noncompliance with a free over-the-air (“OTA”) software update that corrects the software error.

**WHAT YOU SHOULD DO**

Please check that your vehicle is running software version 2021.44.30.7 or a later release, all of which correct the software error. You can check the software version running on your vehicle by tapping ‘Controls’ then ‘Software’ on your touchscreen. If your vehicle is running software version 2021.44.30.7 or a later release, then there is no further action that you need to take, and you may disregard this notice. If your vehicle is not running one of these software versions, then please install the latest pending software update through your Tesla app, or by tapping the yellow clock icon on your vehicle’s touchscreen and following the prompts.

If you believe that Tesla has failed or is unable to remedy this defect without charge or within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, DC 20590, by calling 1-888-327-4236 (TTY: 1-800-424-9153), or by visiting [www.safercar.gov](http://www.safercar.gov).

Federal law requires any lessor who receives a notification of a noncompliance or safety-related defect determination pertaining to any leased motor vehicle to send the notice to the lessee within 10 days.

If you no longer own the vehicle, update vehicle ownership in your Tesla Account. For more details on adding or removing vehicles from your Tesla Account, visit [www.tesla.com/support/account-support#add-remove-products](http://www.tesla.com/support/account-support#add-remove-products). If you have any questions or need assistance installing the software update, please contact Tesla online by visiting [www.tesla.com/support/contact](http://www.tesla.com/support/contact) or by calling 1-877-79-TESLA (1-877-798-3752).

Thank you for being a Tesla customer. We are committed to ensuring that your vehicle provides the highest possible level of safety.

**TESLA, INC.**