

IMPORTANT SAFETY RECALL

<Date>

<Name>

<Address>

<Address 2> (if applicable; if not, remove this line)

<City, State, ZIP>

This notice applies to your vehicle, <VIN>

NHTSA Recall No: 22V-045

Dear Tesla Owner,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Tesla, Inc. has decided that certain Model Year 2021-2022 Model S and Model X, 2017-2022 Model 3 and 2020-2022 Model Y vehicles fail to conform to Federal Motor Vehicle Safety Standard ("FMVSS") No. 208 "Occupant Crash Protection." Our records show that you are the owner of a vehicle affected by this action.

REASON FOR THIS RECALL

Under certain circumstances, a software error may prevent an audible seat belt reminder chime from activating upon vehicle start as required by FMVSS No. 208. This condition is limited to circumstances where the chime was interrupted in the preceding drive cycle and the seat belt was not buckled subsequent to that interruption. The visual seatbelt reminder on the touchscreen remains unaffected.

If the audible seat belt reminder chime does not activate at the start of a new drive cycle and the driver does not notice the accompanying visual seat belt reminder, the driver may not be reminded to buckle their seat belt and may begin operating the vehicle in an unbuckled state, which could increase the risk of injury.

WHAT TESLA WILL DO

Tesla remedied the noncompliance with a free over-the-air ("OTA") software update that corrects the software error.

WHAT YOU SHOULD DO

Please check that your vehicle is running software version 2021.43.101.1, 2022.4.5, or any later release, all of which correct the software error. You can check the software version running on your vehicle by tapping 'Controls' then 'Software' on your touchscreen. If your vehicle is running any one of the software versions listed above, then there is no further action that you need to take, and you may disregard this notice. If your vehicle is not running one of these software versions, then please install the latest pending software update through your Tesla app, or by tapping the yellow clock icon on your vehicle's touchscreen and following the prompts.

If you believe that Tesla has failed or is unable to remedy this defect without charge or within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, DC 20590, by calling 1-888-327-4236 (TTY: 1-800-424-9153), or by visiting www.safercar.gov.

Federal law requires any lessor who receives a notification of a noncompliance or safety-related defect determination pertaining to any leased motor vehicle to send the notice to the lessee within 10 days.

If you no longer own the vehicle, update vehicle ownership in your Tesla Account. For more details on adding or removing vehicles from your Tesla Account, visit www.tesla.com/support/account-support#add-remove-products. If you have any questions or need assistance installing the software update, please contact Tesla online by visiting www.tesla.com/support/contact or by calling 1-877-79-TESLA (1-877-798-3752).

Thank you for being a Tesla customer. We are committed to ensuring that your vehicle provides the highest possible level of safety.

TESLA, INC.