

# Part 573 Safety Recall Report

## 22V-039

**Manufacturer Name :** Grand Design RV, LLC

**Submission Date :** FEB 02, 2022

**NHTSA Recall No. :** 22V-039

**Manufacturer Recall No. :** 910027



### Manufacturer Information :

**Manufacturer Name :** Grand Design RV, LLC

**Address :** 11333 County Road 2

Middlebury IN 46540

**Company phone :** (574) 825-8000 x2015

### Population :

**Number of potentially involved :** 20,144

**Estimated percentage with defect :** 100 %

### Vehicle Information :

**Vehicle 1 :** 2020-2021 Grand Design RV Imagine

**Vehicle Type :** TRAILERS

**Body Style :**

**Power Train :** NR

**Descriptive Information :** Recall population was determined by vehicles that incorporated a specific design pull handle for the drawers & doors inside the vehicle. Vehicles not included in this recall incorporated other styles of handles. A total of 20,144 model year 2020-2021 Imagine Travel Trailer vehicles produced from 6/3/19 through 3/24/21 are affected.

**Production Dates :** JUN 03, 2019 - MAR 24, 2021

**VIN Range 1 :** Begin : 573TE2721L1210583 End : 573TE2521L1212966  Not sequential

**VIN Range 2 :** Begin : 573TE2520M3416308 End : 573TE2622M3421654  Not sequential

**VIN Range 3 :** Begin : 573TE322XM5504622 End : 573TE3225M5506083  Not sequential

**VIN Range 4 :** Begin : 573TE3228L6619020 End : 573TE3221M6632337  Not sequential

### Description of Defect :

**Description of the Defect :** The defect involves the design of cabinet door and drawer handles used in Imagine vehicles for model years 2020 & 2021. The cast aluminum handles incorporate square corners that may cause personal injury in the event forceful contact is made.

**FMVSS 1 :** NR

**FMVSS 2 :** NR

**Description of the Safety Risk :** Vehicle occupants can be scraped or cut when contacting the corner of the handles with enough force.

**Description of the Cause :** The cause is a result of the design and machining of the pull handles. The handles are cast aluminum and have square corners which can cut or scrape the user when contacted with enough force.

Identification of Any Warning None  
that can Occur :

## Involved Components :

Component Name 1 : Pull Handle

Component Description : Finished Cast Aluminum Pull Handle

Component Part Number : 662113

## Supplier Identification :

### Component Manufacturer

Name : Global Link Distribution

Address : 700 Patricia Court  
Elkhart Indiana 46516

Country : United States

## Chronology :

On October 27th, 2021, Grand Design was contacted by NHTSA regarding a personal injury reported on the D & I Report. Subsequently, Grand Design launched our due diligence efforts. On November 3rd, 2021, we responded to NHTSA with our findings. On November 16th, 2021, NHTSA contacted Grand Design for additional information. Responded with information on November 17th, 2021. Discussions continued with NHTSA on December 13th, 2021, with a commitment to follow up after the first of the year. January 4th, 2022, NHTSA informed us of a similar recall from another manufacturer. Following additional due diligence, we convened our Executive Safety Review Committee where it was decided to launch a product safety recall action.

## Description of Remedy :

Description of Remedy Program : Grand Design will provide replacement handle(s) and cover the cost of install at no expense to the customer. Customers that have paid to have this service performed will be reimbursed by Grand Design.

How Remedy Component Differs from Recalled Component : Replacement handles have a rounded profile without any abrupt edges or corners.

Identify How/When Recall Condition was Corrected in Production : The recall condition was resolved when model changes occurred for the 2022 model line and this subject handle was no longer used in production.

**Recall Schedule :**

Description of Recall Schedule : Owners of affected vehicles will be notified by First Class mail that their vehicle is affected by this recall. In addition, we will post recall information electronically for consumer access. Dealers will be notified of the recall action (by First Class mail & electronically) and will be supplied with repair instructions and vehicle identification information.

Planned Dealer Notification Date : MAR 07, 2022 - MAR 09, 2022

Planned Owner Notification Date : MAR 14, 2022 - MAR 16, 2022

\* NR - Not Reported