



**Audi**

# AUDI DEALER COMMUNICATION

## Advance Notice – Safety Recall 42L5 / Rear Axle Suspension Alignment

**This notice is for:**

- ✓ Dealer Principal
- ✓ General Manager
- ✓ Sales Managers

- ✓ Service Manager
- ✓ Parts Manager
- ✓ Service Advisor

- ✓ Warranty Administrator
- ✓ Technicians

**Date:** February 04, 2022

**Issue:** A check of the suspension alignment of the rear axle was not included originally in the work instructions for Safety Recall 42L1. This may result in displacement in the wheel alignment, and could result in premature and uneven wear of the tires leading to a decrease of traction.

In cases where the tires are worn to the carcass, this may also cause a puncture. This could lead to a loss of tire pressure without warning, potentially causing a loss of vehicle control and even a crash.

If this condition is present, the driver may notice a steering wheel misalignment when driving on a straight road or the vehicle pulling to one side when braking or accelerating.

**Repair:**

- REPAIR NOT YET AVAILABLE
- Check daily campaign open inventory report or OMD for affected vehicles in inventory.

**Affected Vehicles**

Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count
USA	2020	2021	A4	4,138
USA	2019	2021	A5	1,921
USA	2020	2021	A5 CABRIOLET	314
USA	2020	2021	A6	2,450
USA	2020	2021	A7	203
USA	2020	2021	A8	222
USA	2020	2021	Q5	14,611
USA	2021	2021	Q7	1,929
USA	2021	2021	Q8	706
USA	2019	2021	RS5	172
USA	2021	2021	RS6	129
USA	2021	2021	RS7	208
USA	2021	2021	RSQ8	85
USA	2020	2021	S4	380
USA	2019	2021	S5	695

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.

USA	2020	2021	S5 CABRIOLET	100
USA	2020	2021	S6	227
USA	2020	2021	S7	131
USA	2020	2021	S8	70
USA	2020	2021	SQ5	2,021
USA	2021	2021	SQ7	191
USA	2021	2021	SQ8	155
CAN	2020	2021	A4	759
CAN	2019	2021	A5	366
CAN	2020	2020	A5 CABRIOLET	21
CAN	2020	2021	A6	62
CAN	2020	2021	A7	16
CAN	2020	2020	A8	3
CAN	2020	2021	Q5	2,206
CAN	2021	2021	Q7	93
CAN	2021	2021	Q8	62
CAN	2019	2021	RS5	18
CAN	2021	2021	RS6	23
CAN	2021	2021	RS7	19
CAN	2021	2021	RSQ8	25
CAN	2020	2021	S4	71
CAN	2020	2021	S5	278
CAN	2020	2021	S5 CABRIOLET	16
CAN	2020	2021	S6	21
CAN	2020	2020	S7	9
CAN	2020	2021	S8	8
CAN	2020	2021	SQ5	244
CAN	2021	2021	SQ7	15
CAN	2021	2021	SQ8	26

*\*Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the only valid campaign inquiry & verification source.*

**Notes:**

**IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS**

**New Vehicles in Dealer Inventory:** It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

**Pre-Owned Vehicles in Dealer Inventory:** Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

**-END OF MESSAGE-**