



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

February 1, 2022

Mr. Chris Sandvig
Volkswagen Group of America, Inc.
3800 Hamlin Road
Auburn Hills, MI 48326

NEF-107SS
22V-034

Subject: Rear Axle May Be Misaligned

Dear Mr. Sandvig:

This letter serves to acknowledge Volkswagen Group of America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

AUDI/A4/2020-2021
AUDI/A4 ALLROAD/2020-2021
AUDI/A5/2019-2021
AUDI/A5 CABRIOLET/2020-2021
AUDI/A6/2020-2021
AUDI/A6 ALLROAD/2020-2021
AUDI/A7/2020-2021
AUDI/A8/2020-2021
AUDI/Q5/2020-2021
AUDI/Q7/2021
AUDI/Q8/2021
AUDI/RS Q8/2021
AUDI/RS5/2019-2021
AUDI/RS6/2021
AUDI/RS7/2021
AUDI/S4/2020-2021
AUDI/S5/2019-2021
AUDI/S6/2020-2021
AUDI/S7/2020-2021
AUDI/S8/2020-2021
AUDI/SQ5/2020-2021
AUDI/SQ7/2021
AUDI/SQ8/2021

Mfr's Report Date: January 26, 2022

NHTSA Campaign Number: 22V-034

Components:

SUSPENSION:REAR:AXLE:NON-POWERED AXLE ASSEMBLY
TIRES

Potential Number of Units Affected: 31,058

Problem Description:

Volkswagen Group of America, Inc. (Audi) is recalling certain 2019-2021 Audi A5 Sportback, RS5 Coupe, RS5 Sportback, S5 Sportback, 2020-2021 A4 Allroad, A4 Sedan, A5 Cabriolet, A5 Coupe, A6 Allroad, A6 Sedan, A7, A8, Q5, S4 Sedan, S5 Coupe, S5 Cabriolet, S6 Sedan, S7, S8, SQ5, 2021 Q5 Sportback, Q7, Q8, RS6 Avant, RS7, RSQ8, SQ5 Sportback, SQ7, and SQ8 vehicles. The rear axle alignment may not have been inspected after the repairs for Recall 21V-295 (42L1) were performed.

Consequence:

Rear axle misalignment may cause premature or uneven tire wear, increasing the risk of a crash.

Remedy:

Dealers will inspect the rear axle, adjust the alignment as necessary, and replace any prematurely or unevenly worn tires, free of charge. Owner notification letters are expected to be mailed March 25, 2022. Owners may contact Audi customer service at 1-800-253-2834. Audi's number for this recall is 42L5.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please ensure the following requirements are met:

Per the requirements of 49 USC 30119, please provide the part number, name and description of the component or components involved in this recall. This information should be provided in an amended 573 in the "Involved Components" section.

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Volkswagen Group of America, Inc.'s contact for this recall will be Sarah Shiver who may be reached by email at sarah.shiver@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink that reads "Alex Ansley". The signature is written in a cursive style with a checkmark at the end.

Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement