

U.S. Department of Transportation

National Highway Traffic Safety Administration

February 1, 2022

Mr. Cory Hoffman General Manager Toyota Motor Engineering & Manufacturing 19001 South Western Ave Torrance, CA 90501

Subject: Turn Signal Lights May Fail/FMVSS 108

Dear Mr. Hoffman:

This letter serves to acknowledge Toyota Motor Engineering & Manufacturing's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

TOYOTA/VENZA HYBRID/2021

Mfr's Report Date: January 26, 2022

NHTSA Campaign Number: 22V-033

Components:

EXTERIOR LIGHTING:HAZARD FLASHING WARNING LIGHTS EXTERIOR LIGHTING:TURN SIGNAL:BULBS

Potential Number of Units Affected: 41,544

Problem Description:

Toyota Motor Engineering & Manufacturing (Toyota) is recalling certain 2021 Venza Hybrid vehicles. Water may enter the rear turn signal LED lights, allowing condensation to form on the circuit board, and causing a short circuit. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard number 108, "Lamps, Reflective Devices, and Associated Equipment."

Consequence:

A short circuit can cause dimming or failure of the rear turn signals and hazard lights, reducing the vehicle's visibility to other drivers and increasing the risk of a crash.

Remedy:

Dealers will replace both rear turn signal LED bulbs and replace the rear turn signal light assembly as necessary, free of charge. Owner notification letters are expected to be mailed March 19, 2022. Owners may contact Toyota customer service at 1-800-331-4331. Toyota's number for this recall is 22TB01/22TA01.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.



1200 New Jersey Avenue SE Washington, DC 20590

NEF-107SS

22V-033

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Toyota Motor Engineering & Manufacturing's contact for this recall will be Sarah Shiver who may be reached by email at sarah.shiver@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Chief, Recall Management Division Office of Defects Investigation

Enforcement

