


RECALL 20V029/2022-019 REMEDY INSTRUCTIONS

	Make(s): Forest River Bus Model(s): Many, See List Model Year(s): 2021 - 2023	Repair Code: RC-003-00-03-000002 Allotted Time: .30 HRS. Inspection Code: RC-003-00-05-000001 Allotted Time: .10 HRS.
	Concern: Programmable Relay Power Center ("PRC") modules may fail, causing a fire.	Photo(s) Required: YES, BEFORE/AFTER Prior Authorization Required: NO Part(s) Kit Number: WIRE HARNESS Part(s) Return: NO

Disconnect the vehicles' battery Positive and Negative, disconnect any House battery(s) Positive and Negative, if equipped with a generator ensure it is off and lastly, ensure the vehicle is disconnected from shore power. Block any tires/wheels to prevent the vehicle from rolling. Failure to do so may result in electrocution, fire or other personal injury, property damage and/or death.

MODELS:

- **CERTAIN 2021** - BATTISTI COACH, BERKSHIRE COACH ULTRA, CANDIDATE II, ELDORADO NATIONAL(KS)-ADVANTAGE, ELKHART COACH, FEDERAL COACH-SPIRIT, GLAVAL COMMUTE, GLAVAL ENTOURAGE, GLAVAL UNIVERSAL, SENATOR II, SENATOR II HD, STARCRAFT ALLSTAR, STARCRAFT ALLSTAR XL, STARCRAFT QUEST XL, STARCRAFT STARLITE & STARCRAFT STARQUEST
- **CERTAIN 2022** - CANDIDATE II, ELDORADO NATIONAL(KS)-ADVANCE, ELDORADO NATIONAL(KS)-ADVANTAGE, ELKHART COACH, GLAVAL COMMUTE, GLAVAL CONCORDE II, GLAVAL ENTOURAGE, GLAVAL LEGACY, GLAVAL PRIMETIME, GLAVAL UNIVERSAL, P/S2, SENATOR II, SENATOR II HD, STARCRAFT ALLSTAR, STARCRAFT ALLSTAR MVP, STARCRAFT ALLSTAR XL, STARCRAFT STARLITE, STARCRAFT STARQUEST & STARCRAFT XLT
- **CERTAIN 2023** - STARCRAFT ALLSTAR & STARCRAFT ALLSTAR XL

INSPECTION/REMEDY INSTRUCTIONS ARE LOCATED IN DEALER CONNECT!

STEP 1: PLEASE FOLLOW THE INSPECTION, AND, IF REQUIRED, THE REMEDY INSTRUCTIONS FROM INTERMOTIVE VEHICLE CONTROLS REGARDING THE PROGRAMMABLE RELAY POWER CENTER ("PRC").

NOTICE: PHOTOS ARE REQUIRED OF THE PRC.

- IF THE INSPECTION REVEALS THE PRC HAS A DATE CODE OTHER THAN 0919; TAKE A PHOTO OF THE PRC THAT SHOWS THE DATE CODE AND THE LABELS APPLIED TO THE PRC DIRECTLY AND FILE THE PHOTOS WITH THE INSPECTION REPAIR CODE.
- IF THE INSPECTION REVEALS THE PRC HAS A DATE CODE OF 0919; TAKE A PHOTO OF THE PRC THAT SHOWS THE DATE CODE AND THE LABELS APPLIED TO THE PRC DIRECTLY.
 - o REFERENCE THE INTERMOTIVE REMEDY INSTRUCTIONS LOCATED ON DEALER CONNECT ON HOW TO INSTALL THE JUMPER HARNESS;
 - o THE JUMPER HARNESS WILL NEED TO BE ORDERED FROM FOREST RIVER BUS;
 - o THE JUMPER HARNESS WILL "DROP SHIP" FROM INTERMOTIVE.
- ONCE THE REMEDY IS COMPLETE, ANOTHER PHOTO OF THE JUMPER HARNESS INSTALLED AND AN ADDITIONAL PHOTO SHALL ACCOMPANY THE INSPECTION PHOTO SHOWING THE INSTALLATION OF THE HARNESS AND PRC WITH THE DATE CODE OF 0919.
 - o CLAIM THE REMEDY REPAIR CODE.