

Part 573 Safety Recall Report

22V-029

Manufacturer Name : Forest River, Inc.

Submission Date : FEB 01, 2022

NHTSA Recall No. : 22V-029

Manufacturer Recall No. : 51-1461



Manufacturer Information :

Manufacturer Name : Forest River, Inc.

Address : 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Population :

Number of potentially involved : 1,699

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2022-2022 Forest River Inc. Glaval Concorde II, Legacy and Primetime Transit Bus

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : NR

Descriptive Information : The supplier indicated that the scope of affected PRCs is July 1, 2021 through current inventory in the manufacturing plant.

U.S. - See Attached Spreadsheet for models and quantity

Production Dates : JUN 01, 2021 - JAN 18, 2022

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Vehicle 2 : 2022-2022 Forest River Inc. Starcraft Allstar XLT, and Allstar MVP Transit Bus

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : NR

Descriptive Information : The supplier indicated that the scope of affected PRCs is July 1, 2021 through current inventory in the manufacturing plant.

U.S. - See Attached Spreadsheet for models and quantity

Production Dates : JUN 01, 2021 - JAN 18, 2022

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Vehicle 3 : 2021-2021 Forest River Inc. Battisti Coach Transit Bus

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : NR

Descriptive Information : The supplier indicated that the scope of affected PRCs is July 1, 2021 through current inventory in the manufacturing plant.

U.S. - See Attached Spreadsheet for models and quantity

Production Dates : JUN 01, 2021 -JAN 18, 2022

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Vehicle 4 : 2021-2022 Forest River Inc. Glaval Commute, Entourage and Universal Transit Bus

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : NR

Descriptive Information : The supplier indicated that the scope of affected PRCs is July 1, 2021 through current inventory in the manufacturing plant.

U.S. - See Attached Spreadsheet for models and quantity

Production Dates : JUN 01, 2021 -JAN 18, 2022

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Vehicle 5 : 2021-2022 Forest River Inc. Starcraft Starquest and Starlite Transit Bus

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : NR

Descriptive Information : The supplier indicated that the scope of affected PRCs is July 1, 2021 through current inventory in the manufacturing plant.

U.S. - See Attached Spreadsheet for models and quantity

Production Dates : JUN 01, 2021 -JAN 18, 2022

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Vehicle 6 : 2022-2022 Forest River Inc. P/S2 Transit Bus

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : NR

Descriptive Information : The supplier indicated that the scope of affected PRCs is July 1, 2021 through current inventory in the manufacturing plant.

U.S. - See Attached Spreadsheet for models and quantity

Production Dates : JUN 01, 2021 -JAN 18, 2022

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Vehicle 7 : 2022-2022 Forest River Inc. Elkhart Coach Transit Bus

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : NR

Descriptive Information : The supplier indicated that the scope of affected PRCs is July 1, 2021 through current inventory in the manufacturing plant.

U.S. - See Attached Spreadsheet for model and quantity

Production Dates : JUN 01, 2021 -JAN 18, 2022

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Vehicle 8 : 2021-2022 Forest River Inc. Senator II and Senator II HD Transit Bus

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : NR

Descriptive Information : The supplier indicated that the scope of affected PRCs is July 1, 2021 through current inventory in the manufacturing plant.

U.S. - See Attached Spreadsheet for models and quantity

Production Dates : JUN 01, 2021 -JAN 18, 2022

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Vehicle 9 : 2021-2021 Forest River Inc. Berkshire Coach Ultra Transit Bus

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : NR

Descriptive Information : The supplier indicated that the scope of affected PRCs is July 1, 2021 through current inventory in the manufacturing plant.

U.S. - See Attached Spreadsheet for models and quantity

Production Dates : JUN 01, 2021 -JAN 18, 2022

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Vehicle 10 : 2021-2022 Forest River Inc. Candidate II Transit Bus

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : NR

Descriptive Information : The supplier indicated that the scope of affected PRCs is July 1, 2021 through current inventory in the manufacturing plant.

U.S. - See Attached Spreadsheet for models and quantity

Production Dates : JUN 01, 2021 -JAN 18, 2022

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Vehicle 11 : 2021-2022 Forest River Inc. Eldorado National(Ks)-Advantage Transit Bus
Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES
Body Style : OTHER
Power Train : NR

Descriptive Information : The supplier indicated that the scope of affected PRCs is July 1, 2021 through current inventory in the manufacturing plant.
U.S. - See Attached Spreadsheet for models and quantity

Production Dates : JUN 01, 2021 -JAN 18, 2022

VIN Range 1 : Begin : NR End : NR Not sequential

Vehicle 12 : 2021-2021 Forest River Inc. Federal Coach-Spirit Transit Bus
Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES
Body Style : OTHER
Power Train : NR

Descriptive Information : The supplier indicated that the scope of affected PRCs is July 1, 2021 through current inventory in the manufacturing plant.
U.S. - See Attached Spreadsheet for models and quantity

Production Dates : JUN 01, 2021 -JAN 18, 2022

VIN Range 1 : Begin : NR End : NR Not sequential

Vehicle 13 : 2021-2023 Forest River Inc. Starcraft Allstar and Allstar XL Transit Bus
Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES
Body Style : OTHER
Power Train : NR

Descriptive Information : The supplier indicated that the scope of affected PRCs is July 1, 2021 through current inventory in the manufacturing plant.
U.S. - See Attached Spreadsheet for models and quantity

Production Dates : JUN 01, 2021 -JAN 18, 2022

VIN Range 1 : Begin : NR End : NR Not sequential

Vehicle 14 : 2021-2021 Forest River Inc. Starcraft Quest XL Transit Bus
Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES
Body Style : OTHER
Power Train : NR

Descriptive Information : The supplier indicated that the scope of affected PRCs is July 1, 2021 through current inventory in the manufacturing plant.
U.S. - See Attached Spreadsheet for models and quantity

Production Dates : JUN 01, 2021 -JAN 18, 2022

VIN Range 1 : Begin : NR End : NR Not sequential

Vehicle 15 : 2022-2022 Forest River Inc. Eldorado National (KS) - Advance Transit Bus
Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES
Body Style : OTHER
Power Train : NR

Descriptive Information : The supplier indicated that the scope of affected PRCs is July 1, 2021 through current inventory in the manufacturing plant.
U.S. - See Attached Spreadsheet for models and quantity

Production Dates : JUN 01, 2021 - JAN 18, 2022

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Description of Defect :

Description of the Defect : Per Intermotive: "a handful of localized thermal event field failures involving some of our Programmable Relay Power Center (PRC) modules. Our engineering department has identified the modules as having the date code of 0919."

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Per the letter from Intermotive, it appears that if the Programmable Relay Power Center (PRC) fails, it could result in a fire. The condition may lead to property damage, personal injury or a crash.

Description of the Cause : NR

Identification of Any Warning that can Occur : None

Involved Components :

Component Name 1 : Programmable Relay Power Center with a Date Code o

Component Description : Programmable Relay Power Center with a Date Code of 0919

Component Part Number : N/A

Supplier Identification :

Component Manufacturer

Name : Intermotive

Address : 12840 Earhart Ave
Auburn California 95602
Country : United States

Chronology :

On 1/19/ 2021, Forest Rivers Office of Corporate Compliance received a letter from Intermotive describing a Programmable Relay Power Center (PRC) that they have had thermal event failures reported.

On 1/21/2022, Forest Rivers Recall Committee was notified.

On 1/25/2022, Forest Rivers Office of Corporate compliance filed a safety recall.

Description of Remedy :

Description of Remedy Program : Forest River will provide all parts and labor free of charge to Consumers and Dealers. An authorized Forest River dealer or service center will need to perform the remedy to install a wire jumper harness.

What is the Forest River Customer Service Phone Number? 1 (800) 348-7440

If you have already paid for a repair that is within the scope of this defect under recall, you still need to have this recall inspected and/or performed to ensure the correct parts and procedures were utilized. Additionally, you may be eligible for a refund of previously paid repairs. Refunds will only be provided for within the scope of this defect under recall.

Please send the service invoice to the following address:

Starcraft Bus
Forest River, Inc.
Attn: WARRANTY MANAGER
2367 Century Drive
Goshen, IN 46528

How Remedy Component Differs from Recalled Component : The PRC will now have a jumper wire installed Programmable Relay Power Center with a Date Code of 0919 Replacement Component - Jumper Wire Harness Intermotive - (530) 823-1048 12840 Earhart Ave. Auburn, CA 95602

Identify How/When Recall Condition was Corrected in Production : All affected PRC's in possession of Forest River have been remedied with the Wire Jumper Harness provided by Intermotive. This same Wire Jumper Harness will be provided to Service Centers as the remedy.

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : MAR 07, 2022 - MAR 07, 2022

Planned Owner Notification Date : MAR 07, 2022 - MAR 07, 2022

* NR - Not Reported