

Lisa Sampson

From: Lisa Sampson
Sent: Wednesday, March 30, 2022 9:35 AM
To: recalls
Subject: RE: Informal Notification - Re: Upcoming Recall 22V-025 & 2022-020
Attachments: RCLRPT-22V025-9979_Rosenbauer 573 Form.PDF

Good Morning,

This email is to inform you of an upcoming recall that has been delayed from launching. Earlier this month, Meritor informed Rosenbauer of additional trucks that need to be inspected and/or their carrier replaced. We are working on the exact process to remedy the trucks and will send official notifications to you next week along with the list of impacted trucks.

Thank you for your patience.



Lisa Sampson

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From: Lisa Sampson
Sent: Monday, January 31, 2022 4:53 PM
To: recalls <recalls@rosenbaueramerica.com>
Subject: Informal Notification - Re: Upcoming Recall 22V-025 & 2022-020

Hello Valued Rosenbauer Dealers,

We have filed our paperwork with NHTSA and Transport Canada regarding a recall initiated by Meritor involving their 180 series drive pinions. The drive pinion may fracture which could inadvertently engage the parking brake without detection increasing the risk for a crash. We are predicting a total of 20 trucks that could be impacted with 3 of those being in Canada.

- *This email is to provide an informal notification as we gather information before we submit a formal letter or email to you as well as the owners.* Information that we are gathering are the trucks current location (in WIP, at the dealer, at the customer) and how we will handle the repair (i.e. logistics).
- We are working with Meritor to remedy all trucks in Production. I will be in contact with each Dealer if that doesn't happen soon enough.
- Until we figure out the plan to fix trucks in the field, please alert us if any drivers hear an audible noise and feel the vehicle slowing down due to loss of propulsion. We can check if that truck is on the recall list.
- More info is in the attached form.

Feel free to reach out should you have any questions regarding recalls or technical service bulletins at recalls@rosenbaueramerica.com.



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