

INTERIM OWNER NOTIFICATION **NOTIFICACIÓN PROPIETARIO AL PROPIETARIO**

NHTSA RECALL 22V-024

Dear Rogue Owner:

This interim notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Nissan has decided that a defect which relates to motor vehicle safety exists in certain Model Year 2014–2016 Nissan Rogue vehicles. Our records indicate that you own or lease the Nissan vehicle subject to this recall as identified by the VIN on the inside of this notice.

Reason for Recall **Motivo del Retiro**

On certain Rogue vehicles, if water and salt collect in the driver's side foot well, it may wick up the dash side harness tape and enter the connector. If this occurs, the dash side harness connector may corrode and possibly cause issues such as driver's power window or power seat inoperative, All-Wheel Drive (AWD) warning light ON, battery discharge, and/or thermal damage to the connector. The corrosion could potentially lead to a fire, which may increase risk of injury.

What Nissan Will Do **Qué Hará Nissan**

The repair is currently being developed by Nissan to remedy your vehicle. The remedy for this recall is anticipated to be available in Spring 2022. When the remedy is available, Nissan will send you a second letter asking you to bring your vehicle to a dealer for repair, at no cost to you.

What You Should Do **Qué Debes Hacer**

Some customers may experience any of the following vehicle conditions:

- Driver's power window inoperative
- Driver's power seat inoperative
- All-Wheel Drive (AWD) warning light illuminated
- Battery discharge
- A burning odor
- Smoke under the driver side dash

If you experience any of conditions listed above:

- 1. Please stop driving your vehicle immediately and call Nissan Roadside Assistance at 1-800-647-7261 (option 1) to arrange towing your vehicle to a Nissan dealer at no cost to you.**
- 2. Park your vehicle outdoors, away from other vehicles or structures.**

Algunos clientes pueden experimentar cualquiera de las siguientes condiciones del vehículo:

- El elevador eléctrico de la ventana del conductor no funciona
- El asiento eléctrico del conductor no funciona
- El indicador de tracción en todas las ruedas (AWD) iluminado
- Batería Descargada
- Un olor a quemado
- Humo debajo del tablero del lado del conductor

Si experimenta cualquiera de las condiciones enumeradas anteriormente:

- 1. Deje de conducir su vehículo de inmediato y llame a Asistencia en el camino de Nissan al 1-800-647-7261 (opción 1) para coordinar el remolque de su vehículo a un concesionario Nissan sin costo alguno para usted.**
- 2. Estacione su vehículo al aire libre, lejos de otros vehículos o estructuras.**



For more information about the recall, please visit <https://nna.secure.force.com/recall?camp=R21B9>.

Para obtener más información sobre el retiro, visite <https://nna.secure.force.com/recall?camp=R21B9>.

If the dealer fails to, or is unable to make the necessary repairs free of charge, you may contact the National Consumer Affairs Department, Nissan North America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-867-7669.

Si el concesionario no cumple, o no le es posible realizar las reparaciones necesarias sin cargos, puedes contactar al Departamento Nacional de Asuntos del Consumidor a: National Consumer Affairs Department, Nissan North America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. El número libre de cargos es 1-800-867-7669.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.



If you have paid previously to have your dash side harness connector repaired, you may be eligible for reimbursement of the related expense. For more information or to submit a request, please visit <https://nissanassist.com>.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your cooperation. We appreciate your Nissan ownership and apologize for any inconvenience this may cause you.

Gracias por tu cooperación. Agradecemos tu patrocinio como dueño de un Nissan y te ofrecemos nuestras disculpas por cualquier inconveniente que esto pueda ocasionar.