

**2020MY Cadenza Rear Power Windows
Basis of Safety Defect Determination 573.6(c)(6)**

December 7, 2021	Kia North America's (Kia NA) Product Quality department issues report describing a customer complaint of rear power window gradually opening without command, while parked and over the course of several hours. Cause of the described issue could not be verified. Kia NA Product Quality department requests Kia Corporation (Kia HQ) investigate issue.
December 16, 2021- January 7, 2022	Kia HQ conducts an investigation and determines the logic that restricts the operability of the rear windows after the ignition is turned off and when a front door is opened was not installed in the model year 2020 Cadenza vehicles with the Technology trim package.
January 10-January 13, 2022	Kia HQ informs Kia NA Safety Office of its investigation results. Kia NA further evaluates any potential noncompliance with the Federal Motor Vehicle Safety Standards (FMVSS) and on January 13, 2022 concludes the ability to operate the rear windows via the driver's master switch after the ignition is turned off and a front door is opened results in the noncompliance with the operability requirements of Federal Motor Vehicle Safety Standard 118, §S4(e).
January 13, 2022	Kia NA determines that there is a noncompliance with FMVSS 118 and a recall is mandated by the Safety Act. No fatalities, injuries, crashes or fires.