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January 25, 2022

Important Safety Recall Information – Recall Number: 22V-019

Affected Chassis:

Dear Valued Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Spartan Fire, LLC has decided that a defect which relates to motor vehicle safety exists in certain model year 2021-2022 Gladiator, MetroStar, and MetroStar-RT model emergency response chassis cabs equipped with Meritor Series 180 Axle Pinion Shaft.

### **What is the defect?**

It has been reported that some Meritor drive pinion 180 series axles may be fractured in the pinion spline.

If this defect exists, the fracturing of the pinion may hit the brake drop hose which may unintentionally apply the parking brake without detection or brake lights coming on, increasing the risk of a crash. The issue could occur without warning.

### **What is the manufacturer doing?**

A Meritor representative will contact you to schedule the axle pinion inspection and repair as needed. The inspection will need to be performed with a service technician and Meritor representative. The inspection will take approximately 1 hour. If it is determined that the pinion is fractured, Meritor will inform you and Spartan that the Differential Carrier Housing Assembly will need to be replaced. Meritor and Spartan will help locate an authorized service facility if you are unable to complete the replacement of the assembly once it is received. The repair will take approximately five hours to complete. There is no cost to the vehicle owner for the recall remedy.





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**What should you do?**

A Meritor representative will contact you to have the inspection scheduled at a service center nearest to you and completed at no charge.

If you have any questions or concerns, please contact:

Spartan Warranty – P: 800-867-6478

Marion Body Works – Fire & Emergency Warranty – P: 715-754-5261

If after having attempted to take advantage of this recall you believe you have not been able to have your vehicle remedied without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C. 20590 or call the toll-free vehicle safety hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this may cause, your safety is our first concern.

Sincerely,

Rachel Heineman  
Quality & Continuous Improvement Manager

