



**RECREATIONAL VEHICLE
SAFETY RECALL NOTICE**
Safety Recall: 22v018
Date:

IMPORTANT SAFETY RECALL

«OWNER»
«STREET»
«CITY», «STATE» «ZIP_CODE»

This notice applies to your vehicle: «WARRANTY ID»

Dear «OWNER»:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Heartland RV (Heartland) has decided that a defect which relates to motor vehicle safety exists on certain 2021-2022 Cyclone, 2021-2022 Fuel, 2021-2022 Gravity, & 2021-2022 Road Warrior Fifth Wheels. We apologize for any inconvenience this action may cause you, however your safety and continued satisfaction are of the utmost importance to us.

***Reason for
this recall***

On certain 2021-2022 Cyclone, 2021-2022 Fuel, 2021-2022 Gravity, and 2021-2022 Road Warrior Fifth Wheels; the Sailun ST235/80R16 and ST235/85R16 tires with a DOT date range identified by factory code 1YJ and the last four digits of the DOT code as: 2020-4120 may have a design that could contribute to a tread belt separation or tread delamination. This could cause the tires to delaminate and /or lose tread. This could lead to an increased risk of crash or personal injury.

***What we
will do***

Heartland will have an authorized Sailun Tire dealer or service center replace the tires. This defect will be corrected at no expense to you, the owner. All Reimbursements will be covered by Sailun Tire America.

***What we need
you to do***

At your earliest convenience, Please contact your local Sailun Tire dealer or contact Sailun Tire directly at 1-844-281-9696 to set up an appointment to have this inspected and if needed corrected immediately, this service will be performed free of charge.

You will need the following information for the phone call:

- VIN of your Fifth Wheel
- Name, Address, and Phone Number

If you have questions concerning this recall or if you need any assistance please contact the **Warranty/Service Department** by email at 'warranty@heartlandrvs.com', or by phone at 877-262-8032. If you had appropriate repairs completed prior to receipt of this recall notice, and if you incurred any direct cost in connection with obtaining such repair, you may be eligible to receive reimbursement from Heartland by contacting the **Heartland Warranty/Service Department**.

If after contacting Heartland Customer Service you are still not satisfied we have done our best to remedy this situation, you may also submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590. You may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153; or go to <http://www.safercar.gov>.) Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your attention and cooperation in this matter.

Sincerely,
Heartland RV Service Department

cc: National Highway Traffic Safety Administration (NHTSA)

