

IMPORTANT SAFETY RECALL NOTICE NHTSA Recall 22V017

Dear

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Dennis Eagle Inc. has decided that certain Pro View Class 8 Vocational HHD truck (s) fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) number 118; 'Power Window Systems'

! I M P O R T A N T !

- Your Class 8 Vocational HHD truck is being recalled
- You should contact your Dennis Eagle Inc. Dealer to schedule an appointment



This Recall relates to the following VIN number (s): **1D92BGCB8HF791006 and 1D92BGCB8HF791007**

This recall is being performed to correct a potential issue where the driver or passenger door window may not go all the way up or down when the button is pressed to operate the applicable window.

Safety risk: If the driver or passenger can't close the window, they may get wet and cold, this could lead to the driver struggling to control the vehicle which could lead to an increased risk of either crash, injury or fire.

To overcome this problem Dennis Eagle Inc has instituted a software change to the Instrument Cluster which will eradicate the problem described above. Your Dennis Eagle Dealer will implement the software update to the Instrument Cluster free of charge. Please contact your Dealer as soon as possible to arrange for this update to be carried out. The software updates will take approximately 1 hour to complete.



If you no longer own your Class 8 Vocational HHD vehicles please contact Dennis Eagle Inc. on 843 879 5026 or email DEINC_Warranty@dennis-eagle.com

If you are the lessor of these vehicles, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

If you have already paid to have your Class 8 Vocational HHD vehicle repaired for this condition, you may be eligible for reimbursement of the charges you paid for the repair or replacement, as applicable. To learn more about what you need to do to obtain a reimbursement call 1-843-879-5026 or email DEINC_Warranty@dennis-eagle.com who will provide instructions.

If after having attempted to take advantage of this recall you believe you have not been able to have your Class 8 Vocational HHD vehicle remedied without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1- 888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this safety recall may cause, but your safety is our first concern.

Sincerely,

Dennis Eagle Inc.

Ian Handley
President

