



Dennis Eagle Inc.  
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### IMPORTANT SAFETY RECALL NOTICE

Dear

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Dennis Eagle Inc. has decided that certain Pro-View Class 8 Vocational HHD truck (s) fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) number 118; 'Power Window Systems'.

#### ! IMPORTANT!

- Your Class 8 Vocational HHD truck is being recalled
- You should contact your Dennis Eagle Inc. Dealer to schedule an appointment

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This Recall relates to the following VIN number (s): **1D92BGC8HF791006 and 1D92BGC8HF791007**

This recall is being performed to correct a potential issue where the driver or passenger door window may not go all the way up or down when the button is pressed to operate the applicable window.

**Safety risk:** If the driver or passenger can't close the window, they may get wet and cold, this could lead to the driver struggling to control the vehicle.

To overcome this problem Dennis Eagle Inc has instituted a software change to the Instrument Cluster which will eradicate the problem described above. Your Dennis Eagle Dealer will implement the software update to the Instrument Cluster free of charge. Please contact your Dealer as soon as possible to arrange for this update to be carried out. The software updates will take approximately 1 hour to complete.

If you no longer own your Class 8 Vocational HHD vehicles please contact Dennis Eagle Inc. on 843-879-5026 or email [DEINC-Warranty@dennis-eagle.com](mailto:DEINC-Warranty@dennis-eagle.com)

Dennis Eagle Inc.  
Registered Office: 1209 Orange Street, Wilmington, Delaware 19801, New Castle County  
Registration No. 5803415



~~If you are the lessor of these vehicles, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.~~

~~If you have already paid to have your Class 8 Vocational HHD vehicle repaired for this condition, you may be eligible for reimbursement of the charges you paid for the repair or replacement, as applicable. To learn more about what you need to do to obtain a reimbursement call 1-843-879-5026 or email [DEINC-Warranty@dennis-eagle.com](mailto:DEINC-Warranty@dennis-eagle.com) who will provide instructions.~~

~~If after having attempted to take advantage of this recall you believe you have not been able to have your Class 8 Vocational HHD vehicle remedied without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.~~

~~We apologize for any inconvenience this safety recall may cause, but your safety is our first concern.~~

~~Sincerely,~~

~~Dennis Eagle Inc.~~

~~Ian Handley  
President~~



IMPORTANT SAFETY RECALL NOTICE  
NHTSA Recall 22V017

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To: All Dealers

Dennis Eagle Inc. has decided that a defect which relates to motor vehicle safety exists on FMVSS 118 – Power-operated window systems on certain Class 8 Vocational Heavy Duty Vehicles. Accordingly a recall to address this issue is being initiated effective Jan 22.

The defect involves the driver and passenger windows, there is a possibility that the window may not go all the way up or down when pressing the appropriate button.

Owners will be notified by mail about the recall and will be instructed to contact dealers to arrange this rework. The rework can either be carried out at customers premises or at your own dealerships depending on the customers requirements.

The rework will consist of updating the Actia Instrument Cluster software, for help and support on this contact Dennis Eagle Inc. on 813.440.8136 or email [DEINC\\_Warranty@dennis-eagle.com](mailto:DEINC_Warranty@dennis-eagle.com)

Below is a list of the affected vehicles in the field:

<u>SEG1AKBC1KW</u>	██████
<u>1D92BGCB0KF</u>	██████
<u>1D92BGCB2KF</u>	██████
<u>1D92BGCB4KF</u>	██████
<u>1D92BGGB3KF</u>	██████
<u>1D92BGGB9LG</u>	██████
<u>1D93DGGB2LG</u>	██████
<u>1D92BGCB5LG</u>	██████
<u>1D93DJGBXLG</u>	██████

<a href="#">1D92BGCB9LG</a> [REDACTED]
<a href="#">1D92BGCB0LG</a> [REDACTED]
<a href="#">1D92BGCB2LG</a> [REDACTED]
<a href="#">1D92BGCB4LG</a> [REDACTED]
<a href="#">1D92BGCB0LG</a> [REDACTED]
<a href="#">1D92BGCB2LG</a> [REDACTED]
<a href="#">1D92BGCB4LG</a> [REDACTED]
<a href="#">1D92BGGB3LG</a> [REDACTED]
<a href="#">1D92BGCB8LG</a> [REDACTED]
<a href="#">1D92EGGB6MG</a> [REDACTED]
<a href="#">1D92BGCB1LG</a> [REDACTED]
<a href="#">1D93DJGBXLG</a> [REDACTED]
<a href="#">1D93DGGB2LG</a> [REDACTED]

Sincerely,

Dennis Eagle Inc.

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