

## IMPORTANT SAFETY RECALL NOTICE NHTSA Recall No. 22V-014

This notice applies to your motorcycle, VIN: «Vin»  
«PdiFirstName» «PdiLastName»  
«PdiAddress1»  
«PdiCity», «PdiProvince» «PdiPostalCode»

2/4/2022

### Affected models: 2022 FE 350s and 2022 FE 501s

Dear Husqvarna Motorcycles Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Husqvarna Motorcycles North America, Inc. has decided that a defect which relates to motor vehicle safety exists with the motorcycle models and years listed above.

Husqvarna Motorcycles North America, Inc. had previously sent you a letter dated 10/1/2021 that informed you to have the mounting of the retaining “R” clips on the front brake caliper checked for proper mounting due to the possibility that the clips can unfasten and fall out and get lost while riding.

Now we have announced this new recall that replaces the prior recall on your motorcycle. Instead of having the originally mounted brake pad retaining “R” clips inspected they must now be replaced with the new version retaining “R” clips. They must be mounted on the front brake and also the rear brake caliper brake pad securing pins.

The brake pad securing pin retaining “R” clips on the front brake caliper must be replaced on all affected motorcycles to prevent the possibility of the front brake retaining “R” clips unfastening and falling out and getting lost while riding.

The brake pad retaining “R” clips on the rear brake caliper must also be replaced at the same time during this repair for consistency on the motorcycle and to prevent the mixing up of retaining “R” clips by equipping the motorcycle with like clips on both the front brake and rear brake caliper.

On affected motorcycles there is a possibility that the brake pad retaining “R” clips on the front brake caliper can unfasten and fall out and get lost while riding. This can result in the front brake pad securing pins being lost which could reduce front braking performance and possibly lead to an accident, injury and/or consequential property damage.

To remedy this defect, it is necessary to have the brake pad retaining “R” clips on both the front brake and rear brake caliper replaced by an authorized Husqvarna Motorcycles dealer before it is operated.

**It is mandatory that you discontinue riding your motorcycle until the defect has been repaired by an authorized Husqvarna Motorcycles dealer.**

If you are unable to transport your motorcycle to your nearest Husqvarna Motorcycles dealer, please contact Husqvarna Motorcycles North America, Inc. Customer Relations at (888) 985-6090 to discuss options for the transportation and repair of your motorcycle. The transportation and repair will be conducted with no cost to you.

Please contact your authorized Husqvarna Motorcycles Dealer (log onto [www.husqvarna-motorcycles.com](http://www.husqvarna-motorcycles.com) for a complete dealer listing) as soon as possible to arrange having the brake pad retaining “R” clips on the front brake and rear brake caliper replaced. It is suggested that you call your local authorized Husqvarna Motorcycles Dealer to make an appointment to have the recall repair performed. The procedure will take approximately 15 minutes. However, it may be necessary to leave your motorcycle with the dealer for a longer period of time depending on their work schedule. Please present a copy of this letter along with your motorcycle to your local authorized Husqvarna Motorcycles dealer. There will be no charge for this service.

If you have any questions related to the content of this letter, please contact Husqvarna Motorcycles North America, Inc. Customer Relations at (888) 985-6090 for assistance. Furthermore, if you believe that Husqvarna Motorcycles has failed to remedy this defect without charge or is unable to do so within a reasonable time, you may submit a complaint to the

Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590 or call 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>

Husqvarna Motorcycles North America, Inc.  
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1119 Milan Ave. | Amherst, OH 44001

Dealer Services Department  
T + 1/ 855/ 282-6227  
F + 1/ 440/ 985-3060  
W [www.husqvarna-motorcycles.com](http://www.husqvarna-motorcycles.com)



If you have sold, traded or no longer own this motorcycle, it is important for the safety of the current owner that you inform Husqvarna Motorcycles North America, Inc., of current ownership or unknown ownership status by returning the second page of this letter in the enclosed self-addressed prepaid postage envelope.

If you are a vehicle lessor, Federal Regulations require you to forward this notice to your lessee within ten days.

If you have already paid for a repair related to this concern before the date of this letter, you may be eligible for reimbursement. Please contact Husqvarna Motorcycles Customer Relations at the number above for more information.

We apologize for any inconvenience and want to assure you that our commitment together with all Husqvarna Motorcycles Dealers is to provide you with the highest level of service, support and customer satisfaction.

Best Regards,  
Dealer Services Department  
Husqvarna Motorcycles North America, Inc.