

Part 573 Safety Recall Report

22V-014

Manufacturer Name : KTM North America, Inc.

Submission Date : JAN 14, 2022

NHTSA Recall No. : 22V-014

Manufacturer Recall No. : HTB2111



Manufacturer Information :

Manufacturer Name : KTM North America, Inc.

Address : 1119 Milan Avenue
Amherst OH 44001

Company phone : 440-985-3553

Population :

Number of potentially involved : 394

Estimated percentage with defect : 1 %

Vehicle Information :

Vehicle 1 : 2022-2022 Husqvarna Motorcycle 350s

Vehicle Type : MOTORCYCLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : -All Model Year 2022 FE 350s and FE 501s are included in the population.
- 2022 Husqvarna FE 350s - 194 units, and FE 501s - 200 units

Production Dates : FEB 12, 2021 - JUL 02, 2021

VIN Range 1 : Begin : VBKUAK403NM438868 End : VBKUAK406NM438864 ☒ Not sequential

Vehicle 2 : 2022-2022 Husqvarna Motorcycle 501s

Vehicle Type : MOTORCYCLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : -All Model Year 2022 FE 350s and FE 501s are included in the population.
- 2022 Husqvarna FE 350s - 194 units, and FE 501s - 200 units

Production Dates : FEB 12, 2021 - JUL 02, 2021

VIN Range 1 : Begin : VBKUAG400NM224076 End : VBKUAG400NM224059 ☒ Not sequential

Description of Defect :

Description of the Defect : Previously, KTM announced a recall (21V678) to inspect the retaining "R" clips on the front brake caliper.

On affected motorcycles, there is a possibility that the brake pad retaining "R" clip on the front brake caliper were mounted incorrectly and must be replaced. If the brake pad retaining "R" clips on the front brake caliper is mounted incorrectly there is a possibility the clips can unfasten and fall out and get lost while riding.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the brake pad retaining "R" clips on the brake calipers become unmounted there is a possibility the clips can unfasten and fall out and get lost while riding. This can result in the brake pad securing pin and brake pad holding bracket being lost which could reduce front braking performance.

Description of the Cause : Brake pad retaining "R" clips on the front brake caliper may be mounted incorrectly by the manufacturer.

Identification of Any Warning that can Occur : None

Involved Components :

Component Name 1 : Clip

Component Description : Brake pad retaining "R" clip on the front and rear brake caliper

Component Part Number : A54013017000

Supplier Identification :

Component Manufacturer

Name : J Juan SA

Address : POLIG CAMI RAL MIQUEL SERVET 21
GAVÀ BARCELONA Foreign States 08850

Country : Spain

Chronology :

May 1, 2021, a field report in Europe was reported to KTM AG Customer Service indicating a possible issue related to a clip on the front brake caliper.

In July 2021, J. JUAN SA advised KTM AG QC that it had reworked its stock, and all parts allocated to KTM AG were subsequently checked.

KTM AG determined in July of 2021 that the brake pad retaining "R" clips on the front brake caliper may be mounted incorrectly and must be checked for proper mounting and a recall of the affected population was needed.

November 3, 2021, a new retaining "R" clip was made available that has an additional retaining mechanism. KTM AG determined the new retaining "R" clip should replace both the front and rear brake clips.

Description of Remedy :

Description of Remedy Program : Husqvarna North America will notify its Husqvarna motorcycle dealers and customers about the campaign details via internet and owner letter respectively. Authorized dealers will complete the remedy free of charge to Husqvarna owners and on affected motorcycles in their dealer stock prior to delivery to retail customers. Dealer technicians will replace the brake pad retaining "R" clips on the front and rear brake caliper. If the motorcycle has been retailed to a consumer, authorized dealer technicians will replace the brake pad retaining "R" clips on the front and rear brake caliper. Husqvarna owners who previously had this inspection and replacement made will be offered a refund upon providing evidence of the same.

How Remedy Component Differs from Recalled Component : This new recall is to replace the originally mounted retaining "R" clips with new version "R" clips that has an additional retaining mechanism. We are also replacing the retaining "R" clips on the rear brake caliper for consistency on the motorcycle. This is to prevent the mixing up of retaining "R" clips by equipping the motorcycle with like clips on both the front brake and rear brake caliper.

Identify How/When Recall Condition was Corrected in Production : The new clip is being used in the assembly process.

Recall Schedule :

Description of Recall Schedule : Husqvarna Motorcycles North America is notifying all registered owners of the affected motorcycles by mail and all authorized dealers via Husqvarna Dealernet, an internet-based communication portal. If an owner has previously paid for a repair related to this concern, they may request reimbursement by contacting Husqvarna Motorcycles Customer Relations.

Planned Dealer Notification Date : JAN 13, 2022 - DEC 15, 2023

Planned Owner Notification Date : JAN 18, 2022 - JAN 18, 2022

* NR - Not Reported