

IMPORTANT SAFETY RECALL



DEPARTMENT OF COMPLIANCE
VEHICLE SAFETY AND RECALL MANAGEMENT
BUILDING 11
423 N MAIN ST
MIDDLEBURY, INDIANA 46540-9218

NHTSA RECALL: 22V012

CANADA RECALL: N/A

FR ID: 73-1457

- o Integrity
- o Safety
- o Quality
- o Customer Service

<<DEALERNAME>>

<<ADDRESS>>

<<CITY>>, <<ST>> <<ZIP-XXX>>

2/8/2022

Pursuant to USC49CFR §577.13 – Notification to Dealerships and Distributors – Paragraph B

"It is a violation of Federal Law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by the notification under a sale or lease until the defect or noncompliance is remedied. Substantial civil penalties apply to violations of this law."

–Forest River motorized and towable products are contained in this section–

CANADA: Pursuant to the Canadian Motor Vehicle Safety Act, section 5

Companies who sell new non-complying vehicles may be in violation of the Motor Vehicle Safety Act. Substantial penalties apply to violations of this law. This notice is being sent to you in accordance with the requirements of the Motor Vehicle Safety Act.

This notice is sent to you in accordance with the requirements of Canada's *Motor Vehicle Safety Act* and in accordance with the requirements of the United States' *National Traffic and Motor Vehicle Safety Act*. Forest River has decided that a noncompliance, which relates to the motor vehicle safety, exists in certain 2022 Cherokee Toy Hauler recreational vehicles. Failing to comply with the requirements of *Federal Motor Vehicle Safety Standard* (FMVSS) number 120, "Tire and Rim Selection" and 49 CFR Part 567 "Certification" Additionally, this non-compliance fails to meet the requirements of Canadian *Motor Vehicle Safety Regulations*; Part 120 "Tire and Rim Selection". This is to inform you that your vehicle may be non-compliant with the requirements of the *Motor Vehicle Safety Regulations* and that the non-compliance could affect the safety of a person.

The identified VIN referenced in the attached document(s).

The designated Date range of production is 11/18/2021 through 1/11/2022

DEFECT/NONCOMPLIANCE:

The Federal Placard had the incorrect rim designated as 16X6J whereas the rim should be designated as 16X7J.

EVALUATION OF RISK:

A tire may not seat at the bead if the consumer installs a 16x6J wheel, increasing the risk of a crash.

SERVICE PROCEDURE:

Dealership Service Department Service procedures for addressing the new federal placard are included with this notification, as well as the corrected Federal Placard to be installed.

Federal Placard Installation:

- The labels are located on the road side of the unit, low on the sidewall or on the upper deck on the same side and on the entry door;
- Wipe off the labels with isopropyl alcohol;
- Match the labels and carefully place the new labels directly on top of the old labels

DEALER REPAIR CODES: Dealer Connect

UNITED STATES	CANADA	REPAIR CODE	DESCRIPTION	ALLOWABLE HOUR(S)
22V012	N/A	RC-002-01-00-004145	REPLACE FEDERAL PLACARD	.10 HRS

IMPORTANT SAFETY RECALL

HELPFUL CONTACT INFORMATION:

CONTACT	PHONE
CUSTOMER SERVICE	(260) 499-2100

The Recall shall be considered the utmost priority to remedy the 2022 Cherokee Toy Hauler in question. **The retail consumer shall not be charged** any amount of monies for remedy to their 2022 Cherokee Toy Hauler listed under this Recall.

If your dealership has already performed the remedy to 2022 Cherokee Toy Hauler, your dealership is entitled to the reimbursement as stated above by filing a claim using the indicated repair code(s). If the remedy needs to be performed on an out of warranty 2022 Cherokee Toy Hauler in which the VIN falls under as stated in the identified VIN listing, your dealership is entitled to the reimbursement as stated above by filing a claim using the indicated repair code(s).

Notice:

In no manner shall a Forest River Product Owner or Coachmen Product Owner be charged any fee(s) for scheduling, conduction or completion of the recall. Additionally, all dealership(s) that are Forest River and/or Coachmen dealership(s) are Federally Mandated to perform the recall once presented with this recall whether by the Owner or Dealership receipt of this letter, without denial of service to the Owner. Lastly, denial of a remedy for this recall is a Federal Violation punishable by law resulting substantial fines and/or civil penalties.

Federal Regulation requires that any lessor receiving this Recall must forward a copy of this notice to the lessee within ten days. If your dealership no longer owns this vehicle, please inform the Warranty Manager of the product listed above of the change of ownership.

Sincerely,
Cherie Schmucker
Forest River, Inc.
Office Manager
Office of Corporate Compliance