

# **IMPORTANT SAFETY RECALL**

**NHTSA ID: 22V-007**

January 28, 2022

[REDACTED]

Dear [REDACTED]:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Play-Mor Trailers has determined that a defect, which relates to motor vehicle safety exists in certain trailers equipped with WINNTECH LIQUID PROPANE REGULATOR WITH AUTO CHANGEOVER VALVE used in trailers with two liquid propane tanks manufactured between 2017-2020.

## **WHY DO THESE TRAILERS NEED REPAIRS?**

A safety defect may exist in the LP regulator, causing it to fail. This failure could result in excessive output pressure and enlarged flames in gas appliances, increasing a risk of fire.

According to our records, you could have a 9 station hair and makeup trailer manufactured by Play-Mor with this defective regulator. The serial number is listed below:

1JW100R36K1 [REDACTED]

## **WHAT WILL PLAY-MOR TRAILERS DO:**

Play-Mor will send complete replacement regulators at no charge to you along with instructions on how to replace the regulator. If you are uncertain or uncomfortable with performing this replacement, Play-Mor will provide reimbursement for this replacement and for any repairs related to this recall at a service facility.

## **WHAT SHOULD YOU DO:**

Inspect the trailer(s) listed above to determine if they do have the recalled regulator.

Notify Play-Mor of the results of your inspection. Complete replacement regulators will be shipped out to you. If you have any questions or concerns contact Play-Mor Trailers at

(573) 455-2387 or via email at [www.goplaymor.com](http://www.goplaymor.com). When you receive the replacement regulators, there will be a prepaid ups label enclosed to return the defective regulator and changeover valve. It is not necessary that you return the hoses.

If you no longer own this trailer, complete the change of ownership form attached to this letter.

**WHAT IF YOU ARE A LESSOR?**

**Federal law requires that you forward a copy of this safety recall notice to the lessee within 10 days.**

**WHO SHOULD YOU CONTACT WITH FURTHER QUESTIONS OR CONCERNS?**

If you have questions or concerns about this recall, please contact Play-Mor Trailers at 573 455-2387 or contact us via email at [playmortrailers@goplaymor.com](mailto:playmortrailers@goplaymor.com)

If Play-Mor Trailers fails or is unable to remedy this defect without charge or within a reasonable amount of time, you may submit a complaint to:

Administrator

National Highway Traffic Safety Administration

1200 New Jersey Ave. SE

Washington, DC 20590

You may also call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153)

<http://www.nhtsa.gov>.

Play-Mor Trailers apologizes for this inconvenience, our customers safety is our top priority,

Thank you for your prompt attention to this matter.

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Play-Mor Trailers, Inc.

## **INSTRUCTIONS FOR REGULATOR REPLACEMENT**

### **TO REMOVE:**

- 1. Turn off all gas appliances**
- 2. Turn the gas bottle valves to the off position**
- 3. Disconnect hoses from the LP bottles**
- 4. Remove the wingnut on the threaded rod that sits between the two LP bottles**
- 5. Remove the regulator and auto changeover from the threaded rod that held it in place**
- 6. Remove the hose from the bottom of the regulator assembly.**

### **YOU HAVE NOW DISCONNECTED THE REGULATOR FROM THE TRAILER**

### **TO INSTALL THE REPLACEMENT REGULATOR:**

- 1. Take the new regulator assembly**
- 2. Put thread sealer on the hose coming from the trailer to the bottom of the regulator assembly**
- 3. Attach the hose to the regulator assembly**
- 4. Slide regulator assembly back on the threaded rod that sits between the two LP bottles**
- 5. Attach the wingnut to the threaded rod, when you have tightened this down, the regulator should be in a fixed position**
- 6. Reattach the hoses from the regulator assembly to the LP bottles**
- 7. Turn on LP bottles and CHECK FOR LEAKS AT ALL FITTINGS**

**When returning the recalled regulator and changeover to Play-Mor Trailers it is not necessary to return the hoses.**