



Mr. Sample  
All Street 10  
123456 Ownercity

## IMPORTANT SAFETY RECALL

NHTSA Recall ID: 22T022

Dear Customer,

Date: January 18, 2023

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Continental Tire the Americas, LLC ("CTA") has decided that a defect which relates to motor vehicle safety exists in certain Continental brand passenger tires.

You have been identified as the potential owner of an affected tire. CTA has initiated a safety recall to remove these tires from service. The list of affected DOTs, DOT Weeks and Mold Numbers are below.

Brand	Tire Line	Article #	Tire Size	DOT	DOT Week	Mold Number
Continental	4x4 Contact	0354893	255/55 R19 111V XL	AFP6D49R	1422	222902
						210017
Continental	PureContact LS	1550821	215/60 R16 95V	AF5MWD41	1122	246807
						246026
Continental	TerrainContact H/T	1557194	255/55 R20 107H	AFHHWM6E	1922	251673

Please read this notice carefully and follow the steps outlined in the instructions below.

### Why is CTA Taking this Action?

CTA has determined that the affected tire may experience a carcass break in the sidewall with sudden air loss or could develop a belt edge separation which could lead to a partial or full tread/belt loss. These conditions could increase the risk of serious injury or death.

Tires may experience a sudden air loss without warning while others may exhibit visible localized tread wear which may manifest as excessive vibration and/or bulging in the tread area.

### Affected Tire

**Identification example: The affected tire is identified on the sidewall as follows:**

**Product Line:** 215/60R16 95V PURECONTACT LS  
**DOT TIN Range:** AF 5M WD41 1122  
**Mold number:** 246807



Tires have been sold as replacement tires or are still in dealer inventories. The tires must match DOT, DOT Week and Mold number in order to be part of the recall.

1. DOT serial number, also known as the Tire Identification Number, or TIN, found on the sidewall of each tire. If the week and year of manufacture is not present on one side, it will be located on the opposite side of the tire.

**Example: DOT AF 5M WD41 1122**

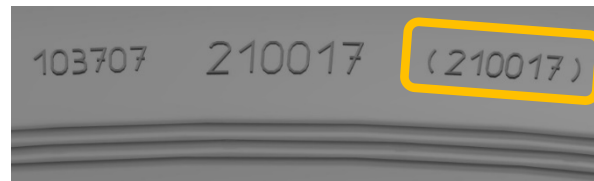
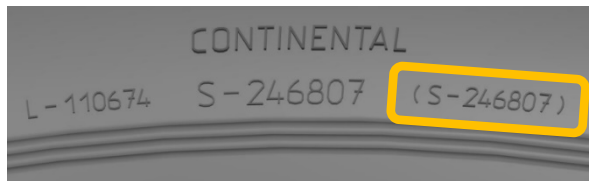
DOT: AF 5M WD41 11 22

- Year of Manufacture (2022)
- Week of Manufacture
- Tire Type Code
- Tire Size Code
- Manufacturer's Plant Code



2. Mold number is located on the sidewall of each tire.

**Examples** for Mold number identification: "S-" 246807 or without the "S-" like the mold number below 210017.



**NOTE:** Please note that the pictures provided are only examples and you should visit your authorized dealer for tire inspection.

**What Should You Do?**

If you have one of the suspect tires, please contact the car dealer or tire dealer where you purchased your tire(s), they will inspect and confirm if a tire is part of this recall. This is especially important if you notice visible localized tread wear which may manifest as excessive vibration and/or bulging in the tread area. Your dealer will then remove and replace with another new Continental Tires not affected by the condition.

The time required to determine if the tire is part of the RECALL is only a few minutes and approximately sixty (60) minutes if replacement is required.

If your car dealer cannot assist you or to locate a CTA authorized dealer near you, please consult our website, [www.continentaltire.com](http://www.continentaltire.com) and select "Store Finder" or call CTA - Customer Relations at 1-888-799-2168.

If you have disposed of the affected tire already or sold the vehicle on to which it was mounted, please contact CTA - Customer Relations at 1-888-799-2168 with the name and address of the new owner.



### What Will CTA Do For You?

If you have an affected tire in service on the date you receive this notice, CTA through your tire dealer, will replace the affected tire with a new tire of the same or equivalent size and description free of charge through **August 31, 2023**, including mounting, balancing and taxes.

If you have already replaced an affected tire prior to your receipt of this notice due to the condition described, CTA will reimburse you for the cost of the replacement tire, including mounting, balancing and taxes. To be eligible for reimbursement, you must complete a Reimbursement Request Form and submit this form with the required documents to CTA before **August 31, 2023**. The Reimbursement Request Form is available at [www.continentaltire.com](http://www.continentaltire.com), scroll to the bottom of the page and click on "Tire Recall Information" or you may request a form by calling CTA - Customer Relations at 1-888-799-2168.

The tire(s) must meet DOT, DOT Week and mold number in order to be part of the recall.

For reimbursement requests submitted after **August 31, 2023**, CTA will pay you a prorated portion based on the percentage of useable tread remaining on the tire you are replacing.

If you believe that CTA has failed or is unable to remedy the defect without charge within 60 days after your receipt of this notice, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, West Building, Washington, DC 20590, or call the toll free Auto Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>.

Federal law requires that any vehicle leaser receiving this recall notice must forward a copy of this notice to the lessee by First Class Mail within ten days of your receipt of this notice.

We apologize for any inconvenience that this action may cause you. Because we are concerned about your safety, we urge you to take immediate action. Thank you in advance for your cooperation. If you have any questions about these instructions, please refer to our website <http://continentaltire.custhelp.com> or contact CTA - Customer Relations at 1-888-799-2168 for assistance.

Sincerely,

Continental Tire the Americas, LLC  
1830 MacMillan Park Drive  
Ft. Mill, SC 29707